

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 16.09.2021

Complainant : Shri Anand
Respondent : District Magistrate (West),
Revenue Deptt. GNCTD
Through Sh.Vinod,
Kanugo – Present.
Grievance No.: PGC/2021/A.II/Rev./04

1. Brief facts of the case

1.1 Shri Anand filed a complaint stating that he is owner of land bearing Kh. No. 123/1 (4-16), 10 min. (1-04), 122/5 (4-16) and 6 (4-16), total measuring 15 bigha 12 biswa, as share of his land, in village Mundka. He filed an application vide Diary No. 7863 dated 5.11.2020 for demarcation of above mentioned lands. No action was taken by the Office of SDM/Tehsildar , Punjabi Bagh and the land was not demarcated.

2. Facts emerged during the proceeding:

2.1 Shri Vijendra, Kanugo, Office of SDM (Punjabi Bagh), District West, Revenue Department filed a reply dated 14.9.2021, according to which quotations were invited for demarcation survey through TSM. The bids were opened, at which the complainant was also present, on 3.9.2021. M/s. Shrishti Survey & Engineering, who quoted the lowest rate has been selected for carrying out demarcation survey. But the complainant insisted on survey through a specific agency, of his choice. The complainant was asked to deposit advance payment in favour of selected surveyor, but till date, he has not deposited the amount. Also, the complainant submitted an application dated 8.9.2021 that due to water-logging at the demarcation site, the

demarcation cannot be carried out at present. He will make the payment only after receding of water.

2.2 The complainant was present at today's hearing admitted that the demaraction site is water logged. He informed that it takes almost a month, after the rains , for receding of water. He insisted on getting the survey done through the agency of his choice. It was explained to him that this is not feasible as the demarcation survey can only be done through the Surveyor, who has quoted the lowest rate.

3. **Directions**

3.1 In the present case, the Surveyor quoted the lowest rate has been selected for carrying out the survey. The complainant is required to pay an advance amount and also, the total amount for demarcation survey , to the Surveyor, which he has not done till date. He contends that the area is water logged and he will make the payment only after receding of water.

3.2 In view of above, as and when , the payment is made by the complainant to the demarcation surveyor, he will inform SDM/Punjabi Bagh , who shall then ensure that the demarcation is carried out , in the presence of the complainant.

3.3. With the above direction, the Commission has decided to close the case in PGC.

**(SUDHIR YADAV)
MEMBER (PGC)**

PGC/2021/A.II/Rev.04

Dated:

1. District Magistrate/West District, Revenue Department, govt. of NCT of Delhi, Plot No. 3, Shivaji Palace,Raja Garden, New Delhi-110027
2. SDM/Punjabi Bagh, Govt. of NCT of Delhi, Main Rohtak Road, Nangloi, Delhi-110041.
3. Shri Anand