

**“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”**

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 31.08.2021

Complainant : Sh. Ajay Gupta.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD.  
Through Shri N.K. Sharma,  
Z.E.(West)-II – Present.  
Grievance No. : PGC/2021/A.II/DJB/27

**1. Brief facts of the case**

1.1 Shri Ajay Gupta has filed a grievance petition before Public Grievances Commission, aggrieved by irregular/muddy DJB water supply at West Punjabi Bagh.

**2. Facts emerged during the proceedings.**

2.1 Shri N.K. Sharma, Zonal Engineer(West)-II of the respondent department filed an action taken report. It is stated in the report by Executive Engineer(West)-II, Delhi Jal Board that *“Water sample has been taken from the site and tested which is found satisfactory. The complainant has also been contacted by the field staff. Now, water supply is normal.”*

2.2 The complainant is not present. However, when contacted telephonically today, he stated that now water is clean and supply is normal. An e-mail has also been received from the complainant on 31<sup>st</sup> August, 2021 in which he stated that he has no grievance pending against Delhi Jal Board and now water supply is normal.

**3. Directions :**

3.1 In view of the fact that the grievances of the complainant has been redressed by the respondent department, the case stands closed.

( SUDHIR YADAV )  
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Executive Engineer(West)-II, Delhi Jal Board, GNCT of Delhi, D-Block, Moti Nagar, New Delhi-110015.  
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5. Shri Ajay Gupta.