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PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 13 May, 2014

Complainant : **Sh. Ashok Sharma,**
General Secretary,
Social Welfare Association (Regd.),
Sector-III/76A, Mahabir Nagar,
New Delhi – 110018

Respondent : **Chief Executive Officer,**
Delhi Jal Board,
Govt. of NCT of Delhi,
Varunalaya Phase-II,
Karol Bagh, New Delhi

Grievance No. : PGC/2014/DJB/638
Grievance filed on : 12/ 3/ 2014
First hearing in the PGC, : 13/ 5/ 2014
Scheduled on

1. Brief facts of the complaint

Sh. Ashok Sharma filed a complaint in PGC on 12/3/2014 aggrieved by the inaction of DJB with regard to his complaint requiring de-silting of sewer lines in Street No. 4 and 5 of Mahavir Nagar, despite lodging of complaint with the local area complaint office as well as Delhi Jal Board Headquarters at Varunalaya. He states that even taking his complaint, through the area MLA, did not result into any action by DJB. He informed that de-silting of the area has not been taken up for the last 5 years manually or mechanically, due to which, walls of the houses are facing seepage problems.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing on 13 May, 2014, and the attendance was as follows :

Complainant : Absent
Respondent : Sh. Hargyan Singh, AE (C), West-I, DJB

3. Relevant facts emerging during the hearing

During the hearing on 13/5/2014, Sh. Hargyan Singh, AE (C), West-I, DJB submitted a status report dated 12/5/2014 on behalf of Sh. Narender Kumar, Executive Engineer (West)-1, DJB, informing that in Gali No. 4 & 5, Mahavir Nagar, the de-silting work has been carried out by DJB. In this regard, an acknowledgement given by the complainant is also enclosed with the report.

4. Directions of the PGC

In view of the above, the grievance of the complainant stands redressed to his satisfaction. Accordingly, **the grievance case is ordered to be closed in the Public Grievances Commission.**

OPR

P.K. Tripathi
(P. K. TRIPATHI)
CHAIRMAN (PGC)

Copy to: *6005-6007*

16/5/14

- 1 Secretary / Nodal Officer (PGC), DJB, Govt. of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi
- 2 Sh. Narender Kumar, Executive Engineer (West)-1, DJB, Government of NCT of Delhi, Beri Wala Bagh, Subhash Nagar, New Delhi-110064
- 3 Sh. Ashok Sharma, General Secretary, Social Welfare Association (Regd.), Sector-III/76A, Mahabir Nagar, New Delhi – 110018