PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 7th February, 2018

Complainant	:	**Sh. Kuldeep Singh Bidhuri,** 12-A, Vijay Market, Madan Pur Khadar, New Delhi
Respondent	:	**Deputy Commissioner (Central Zone)**, South Delhi Municipal Corporation, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
Grievance No.	:	PGC/2017/MCD/201
Grievance filed on	:	21.03.2017
First hearing in the PGC, Scheduled on	:	12.07.2017

1. Brief facts of the complaint

Sh. Kuldeep Singh Bidhuri filed a grievance in PGC on 21.03.2017 stating that 9 work orders were issued for maintenance / repair of Main Road of Madan Pur Khadar, starting from Aggarwal Sweets to Agra Canal Bridge and even payments have also been made to the Contractor, but no physical work was done at the site.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings viz. two in the Board of Chairman, PGC on 12th July, 2017, 23rd August, 2017 and one in the Board of Member, PGC on 7th February, 2018. At the hearing held on 7th February, 2018 the following were present:

Complainant	:	Present
Respondent	:	Sh. I.U.Khan, AE, Central Zone Sh. Amit Kumar, JE, Central Zone Sh. Rajesh Saini, Vigilance Inspector

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 23rd Aug. 2017, the directions of PGC were as follows :

The CVO, SDMC shall take note of the Commission's directions in para 3.3 of this hearing order for compliance and ensure submission of an action taken report in this regard, before the Commission in the next hearing, through a senior representative.

3.2 *During the hearing a status report from Director (Vigilance) was submitted as the matter was referred to the Vigilance Department for enquiry. As per report the works have been executed and sample of material have been got tested by the municipal laboratory as well as quality control department including third party as per norms.*

4. Directions of the PGC

The Commission does not find any wrong in view of the report of the Vigilance Department. However, the complainant is not satisfied and further alleged that the photographs shown does not pertain to the area / work orders mentioned in the complaint. The complainant is hereby directed to go through the copy of the status report submitted by the Vigilance Department and in case of any clarification / doubts they may approach the Addl. DOV for clarification about the enquiry / findings. DOV may please issue necessary directions to the concerned and if any request is received from the complainant the same should be considered sympathetically for clarification. The report of the AE (Building), MCD has already been submitted. The matter is closed at the level of this Commission.

9/2

19/2/18

(SUDHIR YADAV)
Member (PGC)

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1. Commissioner, South Delhi Municipal Corporation, 9th Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. C.V.O., SDMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
3. Deputy Commissioner (Central Zone), SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi-110024
4. Sh. I.U. Khan, AE (M)-II, Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi - 110024
6. Shri Kuldeep singh Bidhuri, 12-A, Vijay Market, Madanpur Khadar, New Delhi