

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of Hearing: 12<sup>th</sup> February, 2018

Complainant : Shri Sharda Prasad Gupta,  
Secretary, Jan Sahyog Vikas Samiti (Regd.)  
N-38, Gali No. 14/2, Brahmpuri, Delhi-53

Respondent : **Special Commissioner of Police**  
**(Vigilance), Delhi Police,**  
**PS Barakhamba Road, New Delhi.**

Grievance No. : PGC/2016/DP/196  
Grievance filed on : 29/6/2016  
First hearing in the PGC : 22/8/2016  
Scheduled on

**1. Brief facts of the complaint**

The complainant has filed a complaint alleging that he made complaints to various authorities regarding unauthorized parking near the wall of Moni Baba Mandir, situated in gali No. 10, Bharam Puri, Delhi which is creating obstruction for traffic, but no action has been taken by any authority. The complainant has requested for necessary legal action for removing this unauthorized parking.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 19<sup>th</sup> September, 2016, the second hearing on 20<sup>th</sup> Feb., 2017, the third hearing on 1<sup>st</sup> May, 2017, the fourth hearing held on 10<sup>th</sup> July, 2017, the fifth hearing held on 11<sup>th</sup> September, 2017 and the sixth hearing held on 12<sup>th</sup> February, 2018, when the following were present:-

Complainant : Present  
Respondent : ACP Surender Kumar, PG/NED  
ASI Joginder, Traffic/Shahdara Circle  
Inspector Raj Kumar, SHO/New Usmanpur

**3..Relevant facts emerging during the hearing**

An ATR has been filed by TI/SHD stating the following :-

- i. In continuation of this office ATR report, dated 23.1.2018, it is further

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submitted that there are total 24693 challans were issued for the period 16.11.2017 to 31.1.2018 by the Traffic Police of Shahdara circle against violators, out of which, vehicles towed away by Crane -152 and 3805 challan of improper parking. However, 07 notices & 20 cash challans were issued at the specific place mentioned in the complaint by the complainant i.e. in the surrounding area of Moni Baba Mandir.

- ii. It is further submitted that no such type of illegal parking is running at the above said area. However, it is noticed that some of the vehicles are parked at above said place related to local residents of the area and relatives of the local residents, who comes to meet them.
- iii. A regular drive is being conducted time and again to remove unauthorized parking with the help of local police in different areas including the area under reference. Notices /challans are also issued against unauthorizedly parked vehicles and violators under applicable provisions of law. The surrounding area of the Moni Baba Mandir lane or bye lane are so narrow, where the movement of crane is difficult and to tow away the vehicle by crane is difficult.
- iv. Furthermore, the circle/crane staff has also been briefed and instructed to carry out frequent surprise inspections/checks/rounds of the area under question and if any vehicle is found improperly parked at this particular place, immediate appropriate action be taken against such vehicles/violators.

Another ATR has been filed by SHO/New Usmanpur stating that " in pursuance of the directions of Hon'ble PGC, total 01 challans & 05 notices have been issued against unauthorized parked vehicles and violators under applicable section of law and encroachment have been removed. The copy of challans/notices and photographs of the gali are encroached."

#### **4.. Directions of PGC**

The ACP/Traffic, District North/East is advised to brief Circle/Crane staff to carry out frequent surprise inspections of the area under in question and if any vehicle is found improperly parked, appropriate action shall be initiated against such

# PUBLIC GRIEVANCES COMMISSION

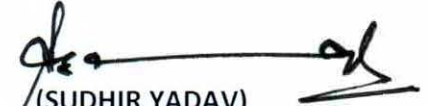
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vehicles/violators.

With the above advice, the Commission has decided to close the case in PGC.

d/c

  
(SUDHIR YADAV)  
MEMBER (PGC)

Copy to: 32074-32079

19/2/18

1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi
2. Additional Commissioner (Vigilance), Delhi Police, PS Barakhamba Road, Connaught Place, New Delhi
3. The Addl. Commissioner of Police, District North East, Police Station, G.T. Road, Old PS GTB Enclave, Shahdara, Delhi-110095
4. The Assistant Commissioner of Police (Traffic), North East, Police Station Shahdara, Delhi-32
5. SHO/New Usman Pur, Police Station New Usmanpur, Delhi
6. Shri Sharda Prasad Gupta, Secretary, Jan Sahyog Vikas Samiti (Regd.), N-38, Gali No. 14/2, Brahmpuri, Delhi-110053