

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing: 28<sup>th</sup> February, 2018**

Complainant : **Sh. Mahender Kumar Khattar,**  
3074, Mahendra Park,  
Delhi - 110034

Respondent : **Commissioner,**  
North DMC, Dr. Shyama Prasad Civic Centre,  
Jawahar Lal Nehru Marg, New Delhi - 110002

Grievance No. : PGC/2017/MCD/237  
Grievance filed on : 08.05.2017  
First hearing in the PGC, : 18.07.2017  
Scheduled on

**1. Brief facts of the complaint**

Sh. Mahender Kumar Khattar filed a grievance in PGC on 08.05.2017 stating that he retired as UDC from North DMC w.e.f. 31.01.2014. He complained that he has not been given monetary benefits due to him w.e.f. 01.06.2011 by the department on account of his promotion.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings since 18.7.2017 and at the last hearing held on 28<sup>th</sup> February, 2018 the following were present:

Complainant : Present

Respondent : Shri R.K.Madan, S.O., North DMC

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 17<sup>th</sup> Jan. 2018, the directions of PGC were as follows :

*Shri Pankaj Kumar Sharma, Assistant Commissioner (Estt.), North DMC is directed to re-examine the whole documents of the complainant and resolve the grievance and be personally present before the Commission in the next hearing along with an Action Taken Report.*

3.2 During the hearing held on 28.02.2018 it has been informed by Sh. R. K. Madan, S.O. that the plaint filed by the complainant in the Hon'ble CAT is not traceable in the department and they have requested the complainant to submit a copy of the same to the department

3.3. It has been informed by the complainant that he has given a copy of the plaint and a copy of CAT order to Sh. R. K. Madan, S.O. as requested by them.

4. **Directions of the PGC**

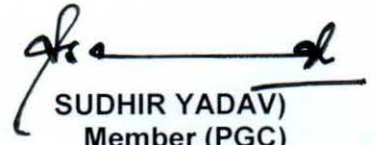
As the copy of plaint and a copy of CAT order has been provided by the complainant to the department, Asstt. Commissioner (Estt.), North DMC is advised to implement the orders as applicable and submit a status report to this Commission.

With the above directions the case is closed at the level of PGC.

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SUDHIR YADAV  
Member (PGC)

07-3-18

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Asstt. Commissioner (Estt.), North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
3. Sh. Mahender Kumar Khattar, 3074, Mahendra Park, Delhi - 110034