

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing:** 5<sup>th</sup> March, 2018

Complainant : **Sh. R.L.Makhija,**  
G-03, 2<sup>nd</sup> Floor, Arjun Nagar, Gali No.4,  
Delhi - 110051

Respondent : **Deputy Commissioner (Shahadara South Zone),**  
EDMC, Zonal Office Building,  
Karkardooma, Delhi - 110032

Grievance No. : PGC/2017/MCD/308

Grievance filed on : 23.08.2017

First hearing in the PGC,  
Scheduled on : 13.11.2017

**1. Brief facts of the complaint**

Sh. R.L.Makhija filed a grievance in PGC on 23.08.2017 regarding ongoing illegal construction opposite Sneh International School at Gagan Vihar, Delhi – 110051 by encroaching the service lane.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings in the case since 13.11.2017 and in the last hearing held on 05.03.2018 the following were present:

Complainant : Absent

Respondent : Absent

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 01.02.2018 the directions of PGC were as follows :

*As directed the action has been taken by the AE concerned by visiting the concerned property and also a layout plan has also been obtained from the Town Planning Department, AE (B)-I is further directed that a written communication should be asked for from the*

concerned department seeking clarification regarding the lanes in front of the said property as well as the service lane and an action taken report be submitted before the next date of hearing.

3.2 During the hearing held on 05.03.2018 neither complainant nor respondent is present.

4. Directions of the PGC

The MCD officers have clarified the position in their report dated 01.02.2018 and according to which there is no blockage of road as such. The service lane as alleged by the complainant said to be illegally encroached for personal use by constructing a boundary wall, is dead end as per the layout plan obtained from the Town Planning Department. In view of the above report of EDMC the case is closed at the level of PGC.

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(SUDHIR YADAV)  
Member (PGC)

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1. Commissioner, EDMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi-110092
2. Deputy Commissioner (Shahadara South Zone), EDMC, Zonal Office Building, Karkardooma, Delhi – 110032
3. Asstt. Engineer (B), Shahadara South Zone, East DMC, Zonal Office Building, Karkardooma, Delhi – 110032
4. Shri R.L.Makhija, G-03, 2<sup>nd</sup> Floor, Gali No.4, Arjun Nagar, Delhi - 110051