

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing: 6<sup>th</sup> March, 2018**

Complainant : **Sh. Navin Gupta,**  
713, Mukeem Pura, Malka Ganj,  
Purani Subzi Mandi, Delhi - 110007

Respondent : **Deputy Commissioner (Civil Lines Zone), North DMC,**  
Eid Gaha Road, Behind Sadar Police Station, Delhi

Grievance No. : PGC/2017/MCD/342

Grievance filed on : 31.10.2017

First hearing in the PGC, : 02.01.2018  
Scheduled on

**1. Brief facts of the complaint**

Sh. Navin Gupta filed a complaint in PGC on 31.10.2017, regarding unauthorized construction in Ward No. 13 Malka Ganj in various properties.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings since 02.01.2018 and at the last hearing held on 06.03.2018 the following were present:

Complainant : Absent

Respondent : Absent

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 23<sup>rd</sup> Jan. 2018, the directions of PGC were as follows :

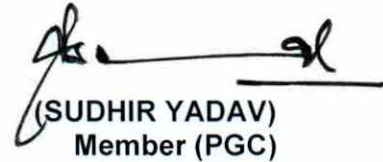
*Executive Engineer (B) C.L. Zone is directed to ensure the status report of the properties under reference and depute a senior officer with Action Taken Report in next date of hearing.*

3.2 *During the hearing on 06.03.2018 neither the complainant nor the officers from C.L. Zone are present.*

4. Directions of the PGC

Inspite of the directions from the Commission the complainant has not attended even a single hearing. In view of the directions issued in the last hearing held on 23.01.2018 the case is closed at the level of PGC.

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(SUDHIR YADAV)  
Member (PGC)

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1. Commissioner, North DMC, 4<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi.
2. Deputy Commissioner (C.L.Zone), North DMC, Near Khalsa College, Anand Parvat, Delhi
3. Executive Engineer (Building), C.L. Zone, North DMC, Eid Gha Road, Behind Sadar Police Station, Delhi
4. Sh. Navin Gupta, R/o 713, Mukeem Pura, Malka Ganj, Purani Sabji Mandi, Delhi - 110007