

## **PUBLIC GRIEVANCES COMMISSION**

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

**Date of hearing: 6.3.2018**

Complainant : **Shri Dushyant**  
dushyantt.idea@gmail.com

Respondent : **Director (DHS)**  
**Govt. of NCT of Delhi**  
**F-17, Karkardooma, ND-110032**

Grievance No. : PGC/2018/DHS/12  
Grievance filed on : 4.1.2018  
First hearing in the PGC : 6.3.2018  
Scheduled on

### **2. Brief facts of the complaint**

The complainant has filed a complaint that he has done work on contractual basis in L. N. Hospital. The contract period has been completed in Sept. 2016 but after the seniors were getting the work done by him continuously for 4 months and 12 days with this promise they would surely get the extension in the work period. But the file was rejected and I was putted out from the job. No salary for the period 4 months and 12 days was given to me. He requested PGC to do the needful.

### **2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing on 6.3.2018 wherein the following were present:-

Complainant : Absent  
Respondent : Sh.Ravi Parkash, Asstt. Director (Reg.)

An ATR has been filed by MO I/c (Plg/Outsource) stating therein that:-

"It is intimated that LN Hospital 51 DEOs were working up to 30.9.2016 against the vacant post of grade/IV/LDC. Thereafter hospital had moved a proposal to Secy. (H&FW) for further extension of contract of the DEOs beyond 30.9.2016. At the end of January 2017 file was received backing LNH wherein the services deptt. of GNC T of Delhi had approved to engage only 16 DEOs against the vacant post of grade IV/Dass/LDC in LNH as remaining posts have been filled by recruitment of LDCs.

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Accordingly, this hospital had engaged only 16 DEOs from the 51 shortlisted DEOs by M/s ICSIL after written exam conducted by the Committee duly approved by MD.

Further, hospital has moved a proposal through secy. (H&FW) to obtain the approval of F.D. for seeking one time Ex-post facto approval for extension of contract of the remaining 35 DEOs against the vacant post of UDCs, Steno and Head Clerk who had performed their services up to 13.2.2017 in anticipation that their contract will be extended for further period. The file was returned back from F.D. with the remarks s that "Services department posted 35 LDC in the month of August, 2016. It is not clear why the service of these 35 DEOs were not terminated in August 2016 itself immediately after posting of LDCs. The services department provides NOC for engagement of DEOs till e posts are filled by Service department" to which the reply for the same was already sent to the Pr., Secy. (H&FW)

Now F.D. has once again returned the file with the remarks that department may approach the service deptt. for obtaining NOC for extension and the file is under submission for the same."

It is only case of the complainant. There are about 35 similar cases which are being handled by the department. In order to ensure that they get the payments, concerned files are under process and queries raised by the Services department/Finance department are being answered. The file is under process for all the concerned people and since the department is already seized with the matter, the commission has decided to close this matter.

### **3. Directions of PGC**

In view of above, Dr. Vineet Relhan, MO I/c, (Plg./Outsource), LN Hospital is advised to follow up the matter rigorously with the concerned departments.

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With the above advice, the Commission has decided to close the matter in PGC.

*N. Dilip Kumar*  
(N. DILIP KUMAR)  
MEMBER

Copy to:

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o/l

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- 1 The Secretary (H&FW), H&FW Department, Govt. of NCT of Delhi, 9<sup>th</sup> Level, A-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002
2. The Director, Directorate of Health Services, Govt. of NCT of Delhi, F-17, Karkardooma, New Delhi-110032.
3. The Medical Superintendent, L.N. Hospital, New Delhi.
4. Dr. Vineet Relhan , M. O. I/c (Plg./Outsource), LN Hospital, New Delhi.
5. Shri Dushyant , [dushyantt.idea@gmail.com](mailto:dushyantt.idea@gmail.com)
6. PS to Member