

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.09.97

**Date of hearing: 27<sup>th</sup> March, 2018**

Complainant : Shri Harikrishan Das Nijhawan

Respondent : Deputy Commissioner (Karol Bagh Zone),  
North DMC, near Khalsa College, Anand Parvat,  
New Delhi

Grievance No. : PGC/2017/MCD/320

Grievance filed on : 14/7/2017

First hearing in the PGC : 31/10/2017

Scheduled on

**1. Brief facts of the complaint**

Shri Harkrishan Das Nijhawan filed a grievance in PGC on 14.7.2017 regarding unauthorized construction/encroachment on government land at 23/41, Old Rajinder Nagar, New Delhi

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings in the case since 31.10.2017 and at the hearing held on 27<sup>th</sup> March, 2018, the following are present :

Complainant : Absent

Respondent : Shri Suraj Prakash, AE (B), Karol Bagh Zone

**3 Relevant facts emerging during the hearing**

3.1 At the last hearing held on 8<sup>th</sup> March, 2018, the directions of PGC were as follows :

Executive Engineer (Bldg.), Karol Bagh Zone, North DMC is directed to submit a report to the effect that there is no encroachment on public land and the building is constructed as per the sanctioned building plan.

Further demolition action against the property booked be taken immediately and a report to this effect be submitted in the next date of hearing.

DCP (North)/SHO, P.S. Rajender Nagar is advised to provide police force as and when requested for carrying out demolition, without postponing the date.

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3.2. During the hearing on 27.3.2018 Shri Suraj Prakash, AE (B), Karol Bagh Zone is present and submitted a report stating that the compliance of the orders of the PGC dated 8.3.2018 , based upon the available records is as under :-

In continuation to the report filed vide No. D/EE (B)/KBZS/2018/183 dated 7.3.2018 and pursuance to the directions of this Hon'ble Commission dated 8.3.2018, it is submitted that the fourth floor of the impugned property has been demolished and rendered inhabitable. The Executive Engineer (M)-I, KBZ has been directed by the DC/KBZ to take necessary action in respect of the quantum of the encroachment, if any. The excess coverage, if non compoundable, then the same would be removed.

3.3 The complainant is not present in the hearing.

**4. Directions of PGC**

The complainant has never attended proceedings/hearings in this case. It is reported that the instant complaint is pseudonymous, made in the name and signature of Secretary (General), Paardarshita Public Welfare Foundation (NGO)

Shri S. Prakash AE (Building)/KB Zone informed that 4<sup>th</sup> floor which was in violation of MCD norms has been completely demolished and remaining action on the excess coverage will be taken shortly. AE (Building)/KBZ, MCD is directed to complete the action as per the directions of the Commission and submit an ATR.

DS (Grievance), PGC shall contact the complainant telephonically and request him to appear in the Commission on 10<sup>th</sup> April, 2018. In case the complaint is found to be pseudonymous , then caution be taken to prevent such pseudonymous complaints in future.

With the above advice, the Commission decides to close the case in PGC.

**(SUDHIR YADAV)**  
**MEMBER(PGC)**

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Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Deputy Commissioner (Karol Bagh Zone), North DMC, near Khalsa College, Anand Parvat, Delhi.
3. Executive Engineer (Building), Karol Bagh Zone, North DMC, near Khalsa College, Anand Parvat, Delhi.
4. Shri Harkishan Das Nijhawan