

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 4.4. 2018

Complainant : Smt. Sunita Yadav

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Old Secretariat,
Delhi – 110054

Grievance No. : PGC/2018/F&S./08

Grievance filed on : 1.1.2018

First hearing in the PGC : 4.4.2018

Scheduled on

1. Brief facts of the complaint

Ms.Sunita Yadav filed a complaint in PGC on 1.1.2018 regarding issue of BPL ration card.

2. Proceedings in the Public Grievances Commission

The Board of Member, PGC convened its first hearings on 4.4..2018 wherein the following were present:

Complainant : Absent

Respondent : Sh. Jitendera Kumar, FSO, Cir. 02.

3. Relevant facts emerging during the hearing

An ATR has been filed FSO, Circ.02 GNCT of Delhi stating that “*The card no. 077004930761 was rejected/cancelled on 26.10.2015 as the income of the applicant Smt. Ram Biri was more than one lac. The ADM/DGRO (North) has sought the comments vide letter dt. 9.1.2018 and the same was sent vide this office letter dt. 25.1.2018. As soon as the approval of the ADM.DGRO (North) for issuance of ration card in r/o Smt. Ram Biri will be received, the same will be processed on priority.*

It is pertinent to mention here that the process of issuance/cancellation of existing ration card and of making new ration card has been stopped till further order vide order dt. 10.3.2018.”

As per the ATR the complainant’s ration card was cancelled in 2015 on the ground that family income was more than one lakh per annum presently.

At present matter is pending with ADM who is Appellate Authority. The depts. had already given comments to the ADM for taking decision. Since the concerned authorities are already seized with the matter, Commission closes the matter.

4. Directions by PGC

In view of above, the Commission has decided to close the case.

**(N. DILIP KUMAR)
MEMBER**

Copy to:

1. The Commissioner, Food and Supply Deptt. K-Block, Vikash Bhawan, I. P.Estate, New Delhi.
2. The Spl./Joint Commissioner (F&S),PGC, K-Block, Vikash Bhawan, I. P.Estate, New Delhi.
3. The Asstt. Commissioner (North),Food & Supply Deptt., 23/26, Gulabi Bagh, Delhi.
4. FSO, Circle 02, Gali No. 09, Kaushik Enclave,Burari,Delhi-84
- 5. Smt. Sunita Yadav**
6. PS to Member, PGC, GNCT of Delhi.