

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of Hearing: 10.4.2018

Complainant : Shri Chetan Prakash

Respondent : Chairman-cum-Managing Director,
Delhi Transport Corporation,
DTC, Headquarters, I.P. Estate,
New Delhi

Grievance No. : PGC/2018/Tpt/02

Grievance filed on : 29.1.2018

First hearing in the PGC : 13.3.2018

Scheduled on

1. Brief facts of the complaint

The complainant has stated that he has applied for learning driving license in Dwarka. In spite of producing form 1A authorized by Govt. Ophthalmologist and Doctor certified that person can drive LMV vehicle. LMO has denied issue driving license. Delhi and other state rule says that if doctor certified then LMO will issue driving license. He requested PGC to do the needful.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the complaint on 13.3.2018 and latest on 10.4.2018 when the following were present:-

Complainant : Absent

Respondent : Sh. Ashok Kumar, MLO

An ATR has been filed by Ashok Kumar, MLO, South West Zone-1, Dwarka stating therein that:-

“The applicant/complaint had appeared for issuance of learner license but he is mono-vision and no license was issued to such person, in this matter recently a direction was issued from the MORTH and also concern with the competent authority, it is directed to issue the learner license after compliance the medical requirement as per format. The applicant submit the medical certificate with the requirement of colour vision and angle of eyes, the learner license no. DL9/0009228/2018 is issued on dt. 28.3.2018.”

3. Directions of the PGC

As the grievance of the complainant has been resolved. The Commission has decided to close the matter.

(N. DILIP KUMAR)
MEMBER

Copy to:

1. The Commissioner, Deptt. of Transport, GCNT of Delhi, 5/9 under Hill road, Rajpur road, Delhi-110 054
2. The Dy. Commissioner (Operation-II), Deptt. of Transport, GNCT of Delhi, 5/9 under Hill road, Rajpur road, Delhi-110 054
3. Sh. Ashok Kumar, MLO, Regional Transport Office, Sector-10, Dwarka New Delhi.
4. **Shri Chetan Prakash**
5. **PS to Member**