

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10th April, 2018

Complainant : Ms Preeti Shukla

Respondent : Deputy Commissioner,
Karol Bagh Zone,
North Delhi Municipal Corporation,
Near Khalsa College, Anand Parvat,
Delhi

Grievance No. : Annex.I/PGC/30/11/17/4451

Grievance filed on : 31.01.2018

First hearing in the PGC,
Scheduled on : 10.04.2018

1. Brief facts of the complaint

Ms Preeti Shukla has filed a grievance in PGC regarding illicit encroachment at ingress / egress from Karampura side (formerly known as Charkhi Gate) towards SBM complex, 15, Shivaji Marg, New Delhi – 110015.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 10.04.2018 and following were present:

Complainant : Present

Respondent : Sh. J.B.Meena, A.E. (M)-I/ KBZ, North DMC

3. Relevant facts emerging during the hearing

3.1 During the hearing on 10.04.2018 Sh. J.B.Meena, AE (M)-I is present and submitted a report stating that for removal of the impugned encroachment, a programme was fixed for 09.04.2018 under the jurisdiction of Police Station Moti Nagar vide this office letter No. D/03/AE(W)-IV/KBZ dated 06.04.2018 for providing police force. Accordingly, the police force

was sought from the police station concerned and took action on 09.04.2018 in the presence of police force provided and removed the encroachment from front of SBM Sr. Sec. School, Karampura. The photographs of the same are attached herewith for kind perusal / viewing. It is further corroborated that just after the removal of this encroachment a letter from this office bearing no. D/07/AE(W)-IV/.KBZ dated 09.04.2018 has been written to the Station House Officer, Moti Nagar Police Station, New Delhi - 110015 requesting therein to direct the beat officer concerned to have a vigil eye in order to ensure no re-encroachment takes place.

3.3 The complainant has agreed to the report submitted by AE (M)-I. Further informed that there is a canopy which can cause a hindrance in the area and can block the way of fire tenders.

4. Directions of the PGC

In view of the report submitted by the AE (M)-I, Karol Bagh zone, the case stands closed at the level of PGC with the directions to the AE (M)-I to take necessary action to remove the canopy also as per DMC Act.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, North DMC, 4th Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi.
- 2 Deputy Commissioner (Karol Bagh Zone), North DMC, Near Khalsa College, Anand Parvat, Delhi
- 3 Executive engineer (M-I), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, Delhi
- 4 Assistant Engineer (Maintenance - I), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, Delhi
- 5 Ms Preeti Shukla