

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 23<sup>rd</sup> April, 2018

Complainant : **Sh. Jubair Ahmed.**

Respondent : **Deputy Commissioner (City Zone),**  
North DMC, Multi Level Car Parking,  
Asaf Ali Road, Near Delhi Gate, Delhi - 110002

Grievance No. : PGC/2015/MCD/2038  
Grievance filed on : 09.09.2015  
First hearing in the PGC, : 08.12.2015  
Scheduled on

**1. Brief facts of the complaint**

Sh. Jubair Ahmed filed a grievance in PGC on 09.09.2015 stating that shops are running illegally in the residential area at Gali Saudagran, Ballimaran, Chandni Chowk, Delhi and these shops have encroached upon govt. land.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened eleven hearings in the matter and at the last hearing held on 23<sup>rd</sup> April, 2018 the following were present:

Complainant : Present

Respondent : Absent.

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 19<sup>th</sup> March, 2018, the directions of PGC were as follows :

*The Admn. Officer, City S.P. Zone and SHO, PS Lahori Gate is directed to depute a responsible officer / official once a week for a month to visit the site and if found encroached the goods lying outside the shops be prosecuted and released only*

*after undertaking from the shop keepers to this effect and submit an ATR before the next date of hearing.*

3.6 Neither any officer is present from the City Zone, North DMC, nor any status report has been submitted in today's hearing in the Commission.

3.7 However, an ATR dated 19.4.2018 from Administrative Officer, City Sadar Pahar Ganj Zone, North DMC is on record intimating that an inspection has been carried out on 27.3.2018, 3.4.2018, 9.4.2018 & 18.4.2018 at Gali Saudagran and Ballimaran and during the inspection no temporary encroachment found at the site.

3.8 The complainant has, however, stated the removal of unauthorized encroachment in the Gali is taken by the MCD in piecemeal. Rather, they should ensure complete removal of unauthorized encroachment to thwart any recurrence.

#### **4. Directions of the PGC**

The Deputy Commissioner (City SP Zone), North DMC is once again directed to take thorough action against the unauthorized encroachments with the assistance of the police and the encroachers are prosecuted and their goods lying on the streets are released only after undertaking from the shop keepers to this effect.

In view of the above advise to Dy.Commissioner, City SP Zone, the case of the complainant is closed in PGC.

**(SUDHIR YADAV)**  
**Member (PGC)**

#### **Copy to:**

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi
2. Deputy Commissioner (City SP Zone), North DMC, Old Hindu college Building, Kashmere Gate, Delhi – 110006
3. SHO, PS Lahori Gate, New Delhi
4. SI Pankaj Kumar, PS Lahori Gate, New Delhi
5. Sh. Jubair Ahmed.