

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

**Date of hearing: 18<sup>th</sup> April, 2018**

Complainant : Shri Prem Lal

Respondent : **Special Commissioner of Police  
Delhi Police (Vigilance), PS  
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/336

Grievance filed on : 5/12/2018

First hearing in the PGC : 07/03/2018

Scheduled on

**1. Brief facts of the complaint**

The complainant has filed a complaint of inaction against beat officer, Moti Nagar Police Station on his complaint of playing loud speakers at high pitch till 23.30 hours in his neighbourhood. He has also stated that he is a senior citizen, aged 67 years and the beat officer is not paying any visits to him. He has further alleged that the attitude of the said beat officer is careless and indifferent. He has requested for legal action in the matter.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 7<sup>th</sup> March, 2018 and the second hearing held on 18<sup>th</sup> April, 2018, when the following were present:-

Complainant : Present

Respondent : ACP Ram Avtar Yadav, PG Cell/West  
Inspector Maninder Singh, SHO/Moti Nagar

**3 Relevant facts emerging during the hearing**

**An ATR has been filed by ACP/DIU/West District, stating the following :-**

- i. An enquiry was conducted by Shri Raman Lamba, ACP/Punjabi Bagh, on the basis of enquiry of complaint, above mentioned case (Case FIR No. 104/18, dated 4.4.2018 u/s 3(1)(x) PS Moti Nagar) was registered at PS Moti Nagar and investigation was marked to undersigned.
- ii. During the course of investigation complainant Shri Prem Lal Verma was examined u/s 161 Cr.P.C. and copy of caste certificate issued by D.M. Jaunpur, UP was seized and the same has been sent to the office of D.M. Jaunpur for verification vide No. 393/R-ACP/DIU/West dated 18.4.2018. Investigation of the case is in investigation and being completed according to law."

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## **4. Directions of PGC**

**ACP, DIU/West District is present and stated that FIR No. 104/18 dated 4.4.2018 under the SC/ST Act has already been registered.**

**Police is directed to proceed with the investigation as per law.**

**DCP/West to ensure that the beat staff remains in touch with the complainant and respond to him as and when required.**

**With the above advice, the Commission has decided to close the case in PGC.**

**(SUDHIR YADAV)  
MEMBER(PGC)**

**Copy to:**

- 1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.**
- 2. The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.**
- 3. The Deputy Commissioner of Police (District West), Police Station Rajouri Garden, New Delhi-110027**
- 4. Shri Prem Lal**