

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing: 16th May, 2018

Complainant : Shri Sudhanshu Aggarwal

Respondent : Special Commissioner of Police
Delhi Police (Vigilance), PS
Barakhamba Road, New Delhi

Grievance No. : PGC/2017/DP/313

Grievance filed on : 9/11/2017

First hearing in the PGC : 31/1/2018

Scheduled on

1. Brief facts of the complaint

The complainant has filed a complaint in PGC stating that he became a victim of online fraud through his SBI Credit Card on 24/10/17 between 1 AM to 4 AM and somebody made fraudulent transactions of Rs. 4,23,913/- from his above mentioned SBI Credit Card. The complainant has requested for lodging of an FIR into the matter.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the complaint on 31st January, 2018, the second hearing held on 14th March, 2018, the third hearing held on 18th April, 2018 and the fourth hearing held on 16th May, 2018, when the following were present:-

Complainant : Present-Wife of the complainant

Respondent : SI Vikas Kumar, PS Hari Nagar

3 Relevant facts emerging during the hearing

SI Vikas Kumar from PS Hari Nagar is present and stated that sincere efforts are being made to apprehend the alleged accused.

4. Directions of PGC

IO is directed to inform the complainant about the progress of the investigation fortnightly through SMS or telephone. He shall conclude the investigation at the earliest.

With the above advice, the Commission has decided to close the case in PGC.

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(SUDHIR YADAV)
MEMBER(PGC)

Copy to:

1. The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.
2. The Addl. Commissioner of Police (District West), Police Station Rajouri Garden, New Delhi-110027
3. SHO /Hari Nagar, Police Station Hari Nagar, Delhi
4. Shri Sudhanshu Aggarwal