

PUBLIC GRIEVANCES COMMISSION

(Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 7th May, 2018

Complainant : Sh. Rajpal Singh,
Respondent : Deputy Commissioner,
Shahadara North Zone,
East Delhi Municipal Corporation,
Keshav Chowk, Shahadara,
Delhi
Grievance No. : PGC/2017/MCD/359
Grievance filed on : 11.12.2017
First hearing in the PGC, : 12.02.2018
Scheduled on

1. Brief facts of the complaint

Shri Rajpal Singh a retired teacher filed a grievance in PGC on 11.12.2017 regarding nonpayment of his retirement benefits.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter and at the hearing held on 7th May, 2018 the following were present :

Complainant : Present
Respondent : Sh. Rajeev Kumar,

3. Relevant facts emerging during the hearing

3.1 At the last hearing held on 19.03.2018 the directions of the PGC were as under :
Commissioner, East Delhi Municipal Corporation is advised to personally look into the matter and direct the DCA (HQ) for release of payment on priority basis to mitigate the hardships of the complainant and submit an Action Taken Report on the next date of hearing.

3.2 During the hearing on 07,05,2018 Sh. Rajeev Kumar is present and submitted a report stating that :

In earlier hearing dated 12.02.2018 and 19.03.2018, Hon'ble Commission was apprised that all the retirement benefits like Gratuity, commutation, GPF, GIS and Leave encashment has already been released in favour of Sh. Raj Pal Singh on attaining the age of superannuation ie. 31.07.2012 as detailed below :

1.	Gratuity	:	Rs. 7,19,994/-
2.	Commutation	:	Rs. 4,98,913/-
3.	G.P.F.	:	Rs. 9,52,004/-
4.	G.I.S.	:	Rs. 8,804/-
5.	Leave encashment	:	Rs. 3,37,811/-
	Total	:	Rs.25,17,526/-

Further submitted that at present, EDMC is facing acute shortage of fund. No payment of any arrear bill had been made by the EDMC to its employees since 2013. Thus, payment of two arrears bills amounting to Rs. 2,39,979/- and Rs. 1,05,428/- towards MACP arrear and the Refixation arrear respectively of the complainant could not be made to far. However, Department is willing to pay all due arrear bills of all of its employees but the same could not be done because of non availability of funds. So, it is very difficult to consider individual case. However, the EDMC has priority payment policy in case of medical exigency etc.

4. Directions of the PGC

Keeping in view the submissions made by the Dy. Director of Education, Shahadara North Zone, EDMC as in para 3.2 above it is advised that the payment of arrears be made to the complainant at the earliest possible.

With the above directions the case stands closed at the level of PGC.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, East DMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 2 Director (Education), EDMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.

- 3 D.C.A. (HQ), EDMC, Udyog Sadan, Plot No. 419, F.I.E., Patparganj Industrial Area, Delhi- 110092.
- 4 Shri Rajpal Singh