

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

**Date of hearing:** 30<sup>th</sup> May, 2018

Complainant : Smt. Nayan Bharti

Respondent : The Registrar,  
O/o.Registrar, Cooperative Societies,  
GNCT of Delhi,  
Parliament Street,  
New Delhi.

Grievance No. : PGC/RCS/09/18

Grievance filed on : 04/12/2017

First hearing in the PGC : 07/02/2018

Scheduled on

**1. Brief facts of the complaint**

Smt. Nayan Bharti filed a complaint in PGC on 04/12/2017 regarding non-clearance of Membership from RCS Office for conversion of her flat into freehold.

**2. Proceedings in the Public Grievances Commission**

The PGC convened its hearings in the case on 07.02.2018, 06.03.2018, 28.03.2018, 18.04.2018, 08.5.2018, 15.5.2018 and the latest hearing on 30<sup>th</sup> May, 2018 wherein the following were present:

Complainant : Present.

Respondent : Sh. Mukesh Kumar, Jr. Asst., RCS, GNCTD.

**3. Relevant facts emerging during the hearing**

3.1 On the last date of hearing held on 15.5.2018 the Commission advised Asstt. Registrar, Coop. Societies, Section-III, GNCTD, to do the needful without any further delay and issue NOC / Regularization Certificate to the complainant.

3.2 An ATR has been filed by Assistant Registrar (Sec. III/GH/ stating therein that: “ *the membership has been approved by the Competent Authority. Accordingly Delhi Development Authority has been informed vide this office letter dated 28.5.2018.*”

**4. Directions of the PGC**

4.1 A NOC /Regularization Certificate has been issued to the complainant by the Registrar Co-Operative Societies and copy of the same has also been dispatched to Delhi Development Authority for clearance of membership in respect of the complainant.

4.2 As the grievance of the complainant has been resolved. The Commission has decided to close the case.

( SUDHIR YADAV )  
MEMBER(PGC)

**Copy to:**

1. Registrar, Coop.Societies, O/o.Registrar, Cooperative Societies, GNCT of Delhi, Old Court's Building, Parliament Street, New Delhi.
2. Shri Jitender Kumar Singh, Assistant Registrar (GH-III), O/o.Registrar, Cooperative Societies, GNCT of Delhi, Old Court's Building, Parliament Street, New Delhi.
3. Smt. Nayan Bharti