

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No.PGC/2018/Health/02

Date of hearing: 21st August, 2018

Complainant : Shri Ashok Kumar Handa,
Through Sh. Raman Kr. Verma, Present.

Respondent : Pr. Secretary, Health & Family
Welfare Department, GNCTD.

Through Sh. Hukam Chand, Administrative
Officer, DHS, GNCTD.
Sh. Anuj Jain, A.O, Present.

1. Brief facts of the case

Shri Ashok Kumar Handa filed the complaint in PGC on 27.2.2018 regarding non-payment of gratuity and leave encashment due on his superannuation on 30.11.2017.

The Commission convened several hearings in the complaint starting from 10.4.2018.

2. Facts emerged during the proceedings.

Shri Hukam Chand, Administrative Officer of the respondent informed that the Competent Authority has released Leave Encashment amounting to Rs.6,93,000/- vide office sanction order dated 16.8.2018 and the bill is under process. He assured that the amount would be credited into the complainant's account shortly. He also filed a sanction order in this regard. He further informed that final payment of GPF and UTGEIS were made to him immediately on retirement.

Copy of the ATR/sanction order handed over to the representative of the complainant.

The representative present on behalf of the complainant expressed satisfaction on the action taken by the respondent and thanked the Commission for resolving his grievances.

3. Direction

In view of the progress made by the respondent and that the entire amount of Leave Encashment has been released to the complainant, the case is closed in the Commission.

**(SUDHIR YADAV)
MEMBER (PGC)**

Copy to:

1. Director, Directorate of General of Health Services, GNCT of Delhi, F-17, Karkardooma, Delhi-110032.
2. Shri Hukum Chand, Administrative Officer, Directorate of General of Health Services, GNCT of Delhi, F-17, Karkardooma, Delhi-110032 to personally coordinate with concerned offices / sections in prompt disposal of the case.
3. Shri Ashok Kumar Handa.

