

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

GRIEVANCE NO. PGC/2018/DP/57

Date of hearing: 9th August, 2018

Complainant	:	Smt. Rama Devi – Not Present
Respondent	:	Spl. CP (Vigilance)-through HC Arvind, PS Aman Vihar

1. Brief facts of the complaint

The complainant has filed a complaint of inaction against IO Anil on FIR No. 1396/2017 PS Aman Vihar. She has stated that on her complaint of kidnapping of her 16 years old daughter by one Ramu s/o Lallu Bhujna. She has stated that inspite of lapse of 82 days no legal action has been taken on her complaint. Till date, the IO has not put on surveillance the mobile phones of the alleged persons. The complaint was also made to the DCP/Outer District on 16.2.2018 but no action has been taken on that too. She has also alleged that on 14.3.2018 while she alongwith her husband were being taken to the alleged's home at Lal Ganj , Kanpur, the IO misbehaved with her while he was in inebriated state. She has requested for legal action in the matter.

2 Facts emerging during the proceedings

An ATR has been filed by HC Arvind, PS Aman Vihar, stating the following :-

- During the enquiry, it emerged that a PCR call was received on 15.5.2018 regarding quarrel vide DD NO. 45, 46, 47, 48 PP and the same was entrusted to him. He reached at the spot and found that the injured have already been shifted to SGM Hospital. He reached at the hospital and obtained the MLC in which result was not given by the doctor. On that day a preventive action u/s 107/150 Cr.P.C. has been taken in this regard.
- MLC's of injured have been deposited in hospital and obtained the result as "Simple". - On the statement of the complainant, a case was registered vide FIR NO. 638/18 u/s 323/341/34 IPC.
- A cross case was also registered against the complainant on the statement of Manisha wife of Rajkumar vide FIR No. 637/18 u/s 323/341/34 IPC. Investigation of the case is on initial stage and the same will be finalized soon. The complainant has also been intimated about the status of the complaint."

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3. Directions of PGC

This is a case of kidnapping of minor girl child by an acquaintance identified as Ramu s/o Lallu Bhujna. The local police has been finding it difficult to trace the whereabouts of the alleged person and also the minor girl child.

The Commission notes that the local police station has not made adequate and sincere efforts to trace the girl as well as the accused in the past one year. DCP/Outer to direct ACP and Inspector, Incharge of AHTU to make sincere efforts afresh to recover the minor girl child and hand her over to the family, following standard operating procedure formulated by the Police Department in respect of such cases of kidnapping of minor girl. A report be submitted in this regard with details of investigation conducted to the Commission, within one months of the receipt of this order. A copy of the report be handed over and explained to the complainant, the mother of the kidnapped girl child, as well for her information.

Investigation in the case FIR NO. 637 and 638 /2018 is fall out of the earlier case, be investigated expeditiously and concluded in a month and the complainant be informed about the progress of the case every fortnight.

The grievances stands closed with the above directions.

(SUDHIR YADAV)
MEMBER (PGC)

Copy to:-

1. The Special Commissioner of Police (Vigilance), Police Headquarter, ITO, Delhi.
2. The Deputy Commissioner of Police (District Outer), Old Police Post Dost Pushpanjali Enclave, Road No. 43, Pitampura, Delhi – 110034
3. SHO/PS Aman Vihar, Police Station Aman Vihar, Delhi-110086.
4. Smt. Rama Devi wife of Shri Ram Ratan