

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 5<sup>th</sup> Sept., 2018

Complainant : Sh. Ravinder Kumar Bansal,  
Respondent : Deputy Commissioner  
(Najafgarh Zone), SDMC  
Grievance No. : PGC/2016/MCD/07

**1. Brief facts of the complaint**

Sh. Ravinder Kumar Bansal filed a grievance in PGC on 14.10.2014 regarding disbursement of Gratuity, terminal benefits and final payments in accordance with the promotions after his superannuation on 31.10.2012.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened nineteen hearings in the matter and at the hearing held on 5<sup>th</sup> Sept., 2018, the following are present:

Complainant : Absent  
Respondent : Sh. Dal Chandra

**3. Relevant facts emerging during the hearing**

3.1 Shri Dal Chandra, L.D.C. is present in the hearing and submitted a report stating that following payments have been made to Sh. Bansal :

- (a) Retirement Gratuity
- (b) Pension commutation
- (c) Leave encashment
- (d) Difference of leave encashment
- (e) Pay difference amount
- (f) Difference of leave encashment
- (g) Pay difference arrears

He further informed that now with payment through two cheques, copies of which have been enclosed with status report, all payments have been made to the complainant and nothing is outstanding.

3.2 Complainant is not present in the hearing.

**4. Directions of the PGC**

Complainant has been paid all retirement benefits by SDMC, the matter stands closed at the level of PGC.

(ASHOK KUMAR)  
CHAIRMAN

Copy to:

1. Commissioner, South Delhi Municipal Corporation, 9<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi-110002
2. Sh. Vishvender Singh, Deputy Commissioner (Nazafgarh Zone), SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi- 110043
3. Administrative Officer, Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi - 110043
4. Sh. Ravinder Kumar Bansal