

**`PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 19<sup>th</sup> June, 2018

Complainant : Smt. Kiran Anand  
Respondent : Deputy Commissioner (Civil Lines Zone),  
Grievance No. : PGC/2017/MCD/337  
Grievance filed on : 03.11.2017  
First hearing in the PGC, : 11.12.2017  
Scheduled on

**1. Brief facts of the complaint**

Smt. Kiran Anand filed a grievance in PGC on 03.11.2017 regarding unauthorized construction in property No. C-1/33-34, Malka Ganj, Delhi.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened five hearings in the matter and at the last hearing held on 19<sup>th</sup> June, 2018 the following were present:

Complainant : Absent

Respondent : Sh. Suresh Dua, AE (Building), Civil Lines Zone

**3. Relevant facts emerging during the hearing**

3.1 At the last hearing held on 24.04.2018, the directions of PGC were as follows :

Ex. Engineer (B), Civil Lines Zone, North DMC is directed to submit a report stating the current situation of the property under question, in the next date of hearing.

SHO, P.S. Subzi Mandi is directed to visit the site personally, submit a report verifying the facts of the case and remain present on the next date of hearing.

3.2 Asstt. Engineer (B), Civil Lines Zone, North DMC has submitted a report in the matter vide his letter dated 15.5.018 stating that the owner has applied for regularization of impugned property under 'Self Assessment Scheme'. As per policy, the property has been regularized

under 'Self Assessment Scheme' vide No. 49/Self/Regularization/B-I/CLZ/2017 dated 30.10.2017 by depositing an amount of Rs. 82,050/- as compounding charges.

Further it has been informed that Completion Certificate in respect of impugned property has also been issued by the Department on 07.05.2018 through online system under "Ease of Doing Business".

#### **4. Directions of the PGC**

**Completion Certificate has already been issued to the property under the Self Assessment Scheme as informed by the department. Moreover, the alleged unauthorized construction including openings / windows towards the other properties has already been closed. Taking into account that the action as required has been completed, the case stands closed at the level of Commission.**

(SUDHIR YADAV)  
Member (PGC)

Copy to:

1. Commissioner, North DMC, Dr. Shyama Prasad Mukherjee Civil Centre, Minto Road, New Delhi - 110002
2. Deputy Commissioner (Civil Lines Zone), North DMC, 16 Rajpur Road, Civil Lines, Delhi – 110054
3. Executive Engineer (Building-1), Civil Lines Zone, North DMC, 16 Rajpura Road, Delhi- 110054
4. Smt. Kiran Anand