

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 28th June, 2018

Complainant : Anil Kumar Mathur
Respondent : Deputy Commissioner,
Central Zone, SDMC
Grievance No. : PGC/2017/MCD/298

1. Brief facts of the complaint

Sh. Anil Kumar Mathur filed a complaint in PGC on 17.03.2017 regarding policy for installation of gates for security purpose in colonies not followed by RWA of A-Block, Defence Colony.

2. Proceedings in the Public Grievances Commission

The PGC has convened six hearings in the matter and in the last hearing held on 28th June, 2018 following were present:

Complainant : Absent
Respondent : Sh. Sanjay Hingorani, AE (M)
Sh. Vijay Kumar, SHO, Def.
Colony

3. Relevant facts emerging during the hearing

3.1 Shri Vijay Kumar, SHO, Defence Colony informed that as directed the meeting was convened with all the stake holders and discussed the options for opening and closing of gates in the colony.

4. Directions of the PGC

Shri Vijay Kumar, SHO and Sh. Sanjay Hingorani, AE(M) are directed to take action as per the guidelines and orders of the Hon'ble Delhi High Court keeping in view the public convenience and submit a detailed report to this Commission

along with a copy to the RWA and the complainant within 15 days.

After submission of report the matter stands closed at the level of this Commission.

(SUDHIR YADAV)
Member (PGC)

Copy to:

- 1 Commissioner, South DMC, Shyama Prasad Mukherjee Civic Centre, Jawahar Lal Nehru Road, New Delhi - 110002.
- 2 Deputy Commissioner (Central Zone), SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
- 3 Executive Engineer (M-1), Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi - 110024
- 4 Sh. Vijay Kumar, SHO, PS Defence Colony, New Delhi- 110024
- 5 Sh. Anil Kr. Mathur