

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 16<sup>th</sup> Oct., 2018

Complainant : Sh. Mangat Ram,  
Respondent : Deputy Commissioner, Civil  
Lines Zone, No DMC  
Grievance No. : PGC/2017/MCD/361

**1. Brief facts of the complaint**

Sh. Mangat Ram filed a complaint in PGC on 21.12.2017 regarding illegal construction in House No. 41, Tagore Road for the last two months and has requested PGC to take immediate remedial action.

**2. Proceedings in the Public Grievances Commission**

PGC has convened seven hearings in the matter and in the hearing held on 16.10.2018, the following are present:

Complainant : present

Respondent : Sh. Anil Agarwal, AE (B)

**3. Relevant facts emerging during the hearing**

3.1 Shri Anil Agarwal, A.E. (B), Civil Line zone, North DMC is present in the hearing and submitted a report stating that out of 10 properties (9 properties directed by the Commission & 1 property of complaint) demolition action in four properties has been taken, one property has been granted stay on 14.08.2018, demolition action on two properties could not be initiated due to shortage of time, non availability of police force and priority matters, three properties are old and occupied. He further prayed that the remaining course of action will be taken in due course of time under the provisions of DMC Act and as per outcome of court

case in ATMCD titled Sunita Vs NDMC in A.No. 354/18 fixed for 11.01.2019.

4. **Directions of the PGC**

4.1 Since action on the said property i.e. 41, Tagore Road, Kewal Park has already been taken and the matter is sub-judice hence no action is warranted at this stage. Regarding other properties, which were included in this matter as suo-moto by PGC, action has been taken in some of the properties and proposed in a few. AE (B) is advised to complete the action on the pending properties as per DMC Act and an ATR may be submitted to this Commission.

4.2 Shri Ashok Kumar A.E. (M), Civil Line Zone is also advised to take complete action in the matter as per the orders of this Commission dated 28.08.2018 and as per DMC Act, under intimation to this Commission.

4.3 The commission expects that strict vigil should be kept by MCD officials to curb unchecked growth of construction which is in violation of Building Bye Laws.

With the above directions the matter stands closed at the level of PGC.

(ASHOK KUMAR)  
CHAIRMAN

Copy to:

1. Shri A. Gopikrishnan, Deputy Commissioner (C.L.Zone), North DMC, 16, Rajpur Road, Delhi – 110054
2. Shri Anil Agarwal, Asstt. Engineer (B)-II, Civil Line Zone, North DMC, 16 Rajpur Road, Delhi - 110054
3. Sh. Ashok Kumar, Asstt. Engineer (M)-II, Civil Line Zone, 16, Rajpura Road, Delhi - 110054
4. Sh. Mangat Ram