

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 30<sup>th</sup> Oct., 2018

Complainant : Smt. Sangeeta,  
Respondent : Deputy Commissioner (Karol  
Bagh Zone), North DMC  
Grievance No. : PGC/2018/MCD/21

**1. Brief facts of the complaint**

Smt. Sangeeta filed a grievance in PGC regarding unauthorized construction on the street by her neighbor, which is a common passage.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings in the matter and in the hearing held on 30.10.2018, the following are present :

Complainant : Present

Respondent : Sh. S.K.Singal, AE (B)

**3. Relevant facts emerging during the hearing**

Shri S.K.Singhal, AE (B), Karol Bagh Zone is present in the hearing and submitted a status report stating that the demolition action was fixed for 06.10.2018. However the action could not be taken as the first floor above the staircase is in occupancy of different owners and the property was found locked. The department has issued the vacation notice under Section 349 of DMC Act to the owner / occupier of the first floor above the staircase level. Further submitted that in the action taken on 17.09.2018 the department had already cleared the passage at the entry of staircase to the extent of human habitation which is evident from the photographs

submitted. A demolition programme is scheduled for 06.11.2018 and the action would be taken after getting the premises vacated.

**4. Directions of the PGC**

Shri S.K.Singhal, Asstt. Engineer (B), Karol Bagh Zone is advised to complete action in the matter as per DMC Act.

As the initial grievance of the complainant has been resolved, with the above directions the matter stands closed at the level of PGC.

(ASHOK KUMAR)  
CHAIRMAN

Copy to:

1. Shri Kapil Rastogi, Deputy Commissioner (Karol Bagh Zone), North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005
2. Sh. S.K.Singal, Asstt. Engineer (Building), Karol Bagh Zone, North DMC, Near Khalsa College, Anand Parvat, New Delhi-110005
3. Smt. Sangeeta