

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing : 21.2.2018

Complainant : Smt. Sushila Devi
W/o Sh. Mangal Saini
D-63, Laxmi Park, Saini Vihar, Nagloi, Delhi-41

Respondent : **Chief Executive Officer,**
Delhi Jal Board,
Govt. of NCT of Delhi,
Varunalaya Phase-II,
Karol Bagh, New Delhi

Grievance No. : PGC/2017/DJB/32
Grievance filed on : 10.11.2017
First hearing in the PGC, : 6.12.2017
Scheduled on

1. Brief facts of the complaint

Smt. Sushila filed a complaint in PGC on 10.11.2015 regarding get the water connection unauthorisedly without sanction from Delhi Jal Board. She has requested PGC to do the needful.

2. Proceedings in the Public Grievances Commission

The PGC has convened his first hearing on 6.12.2017, 3.1.2018 and latest on 21.2.2018 the following were present:

Complainant : Present

Respondent : Sh. Mathew George, AE ,DJB
Ms. Saroj Vimal, ZRO, DJB

The representative of the department DJB informed that they have disconnected the unauthorised water connection at D-43, Laxmi Park, Nangloi, Delhi. They have issued a challan dt. 4.11.2017 and the defaulter Mr. Radhey Shyam had paid the fine on 27.11.2017 to Special Metropolitan Magistrate (Lajpat Nagar).

The complainant has stated that the alleged party is still using DJB water unauthorisedly.

3. Directions of the PGC

Sh. Mathew George, AE-II Project Water-IX, Delhi Jal Board is advised to conduct a joint inspection along with the complainant and inform the Commission about the outcome of the inspection signed by both the parties .

With the above directions, the Commission has decided to close the case.

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N. Dilip Kumar
(N. DILIP KUMAR)
MEMBER (PGC)

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1. Chief Executive Officer, Delhi Jal Board, Govt. of NCT of Delhi, Varunalaya Phase-II, Karol Bagh, New Delhi
- 2 Director (F&A)/Nodal Officer (PGC), Delhi Jal Board, Govt. of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi.
- 3 Sh. Mathew George, AE-II Project Water-IX, Delhi Jal Board Govt. of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi.
3. Smt. Sushila Devi, W/o Sh. Mangal Saini, D-63, Laxmi Park, Saini Vihar, Nangloi, Delhi-41
- 5 PS to Member