PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23rd Jan., 2019

Complainant : Sh. Ziauddin

Respondent : Commissioner, SDMC Grievance No. : PGC/2018/MCD/44

1. <u>Brief facts of the complaint</u>

Shri Ziauddin filed a grievance in PGC regarding nonpayment of his dues by SDMC even after his retirement in the year 1999.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened three hearings in the matter so far and in the hearing held on 23.01.2019, neither complainant nor respondent were present.

3. Relevant facts emerging during the hearing

3.1 Sh. Mahender Mishra, LDC, SDMC, dealing with the matter was contacted telephonically to know the status of the matter. He informed that the complainant has been paid all his outstanding dues through RTGS. He assured that an Action Taken Report in the matter will be submitted in this Commission on the next day.

On 24.01.2019, he personally visited this office and submitted a Status Report stating that the full outstanding dues of the complainant Sh. Ziauddin, amounting to Rs. 30231/- has been paid.

3.2 It appears that the complainant has received his dues and hence is not present in the hearing.

4. <u>Directions of the PGC</u>

As per the report submitted by Accounts Officer (Pension), SDMC the full dues of the complainant has been paid. The matter stands closed at the level of this Commission.

(ASHOK KUMAR) CHAIRMAN

No.PGC/2018/MCD/44/

Dated:

Copy to:

- Shri Sushil Kumar, Deputy Controller of Accounts (Final Payments), South Delhi Municipal Corporation, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi -110001
- 2. Shri Ziauddin