PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 8th April, 2019

Grievance No. PGC/2018/Annex.II/Health/04

Complainant : Shri Mahender Singh Verma -

Present

Respondent : The Director (Health Services)

GNCT of Delhi,

Through Shri Anil Kumar, Section Officer, Shri Dada Dev Matri Avum Shishu Chikitsalava

1. Brief Facts of the Case

Shri Mahender Singh Verma has filed a complaint dt. 16.11.2018, received in the Commission on 16.11.2018 regarding non-payment of his post retirement benefits including gratuity (DGRC), leave encashment, revised pension etc. by the Directorate of Health Services, GNCT of Delhi.

2. Facts emerged during the hearing

- 2.1 Shri Anil Kumar, Section Officer is present on behalf of the Department of Director, Health Services, Govt. of NCT of Delhi, and submitted action taken report in the matter. The same has been perused and taken on record.
- 2.2 Shri Anil Kumar, the respondent, stated that the sanction of revised provisional pension as per 7th CPC in respect of Shri Mahender Singh Verma, Ex. LDC has been received from Pay & Accunts Office No. 20, Rajouri Garden and the same is under process for payment of arrear of Pension to the complainant Shri Mahender Singh Verma.
- 2.3 Shri Anil Kumar further informed that all other payments, alleged to have not been paid, have already been disbursed in time and showed necessary entries made in Service Book of the complainant. He confirmed that necessary payments with regard to Bonus for the year

2006-07 and two increments for the year 2005 to 2008 had already been granted to the complainant Shri Mahender Singh Verma by the office where he was posted at the relevant time.

- 2.4 The complainant Shri Mahender Singh Verma is present and confirmed to have received the bonus, two increments and leave encashment as per his entitlement.
- 2.5 The Commission perused the record presented by the Department through its representative, and is convinced that necessary payments/entitlements due to the complainant (pensioner) have been timely disbused. No further action/hearing is warranted in the matter.

3. <u>Directions of PGC</u>

3.1 In view of the above, the Commission has decided to close the case.

(SUDHIR YADAV)
MEMBER(PGC)

No.F. PGC/2018/Ann.II/Health/04/

Dated:

Copy to:

- 1. The Director, Dte. of Health Services, GNCT of Delhi, F-17, Karkardooma, New Delhi-110032.
- 2. The Medical Superintendent, Shri Dada Dev Matri Avum Shishu Chikitsalaya, GNCT of Delhi, Dabri, New Delhi-110045.
- 3. Shri Mahender Singh Verma