## PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

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# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21st May., 2019

Complainant : Smt. Mithlesh

Respondent : Commissioner North DMC

Grievance No. : PGC/2018/MCD/42

#### 1. Brief facts of the complaint

Smt. Mithlesh has filed a grievance in this Commission regarding nonpayment of terminal benefits in respect of her husband late Sh. Naveen Nischal who had worked with Language Department, North DMC.

#### 2. Proceedings in the Public Grievances Commission

The PGC has convened seven hearings in the matter so far and in the hearing held on 21.05.2019, the following are present:

Complainant : Present

Respondent : Ms Anjana Mendiratta, S.O., Lang. Dept.

#### 3. Relevant facts emerging during the hearing

3.1 Ms Anjana Mendiratta, S.O., Language Department is present in the hearing and informed the Commission that the amount of DCRG has been sanctioned and paid to the complainant. She further stated that the amount of Leave Encashment has already been paid to the complainant. A Status Report has also been received by this Commission on 15.05.2019 from Ms Anjana Mendiratta, S.O., Language Department stating that the amount of DCRG has been disbursed to the Bank Accounts of Ms Mithilesh w/o Late. Sh. Naveen Nischal, Rs. 3,96,596/-, Mr. Ankur s/o Late Sh. Naveen Nischal, Rs. 3,96,596/- and Mr. Nikhil s/o Late Sh. Naveen Nischal, Rs. 3,96,595/-,

respectively. Administrative approval in respect of payment of DLI of Late Sh. Naveen Nischal, Peon has been accorded from the Competent Authority i.e. Addl. Commissioner / Language and file has been sent to AC/Labour as directed by AAO/GPF.

### 4. Directions of the PGC

Ms Anjana Mendiratta, S.O., Language Department, North DMC is advised to pursue the matter of DLI with the concerned competent authority for early release of the same.

With the above directions in the matter the case stands closed at the level of this Commission.

> (ASHOK KUMAR) CHAIRMAN

No. PGC/2018/MCD/42/ Date:

Copy to:

- Ms Anjana Mendiratta, DDO / SO Language Department, North DMC, 16<sup>th</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, Minto Road, New Delhi – 110002
- 2. Smt. Mithlesh