PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21st Aug., 2019

Complainant : Ms Reena Raghav

Respondent : Deputy Commissioner

(Najafgarh Zone), SDMC

Grievance No. : PGC/2019/MCD/08

1. Brief facts of the complaint

A grievance case has been filed by Ms Reena Raghav about illegal construction / rooms on the terrace of 2B DDA Janta Flats, Mangla Puri, Palam, New Delhi and no action by the officers of Najafgarh Zone, SDMC.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened six hearings in the matter so far and in the hearing held on 21.08.2019, the following are present:

Complainant : Absent

Respondent : Sh. Naresh Kumar, AE (B)

Sh. Sanjeev Kumar, JE(B)

3. Relevant facts emerging during the hearing

Sh. Naresh Kumar, AE (B), Najafgarh Zone is present in the hearing and submitted a Status Report stating that

"the unauthorized construction in the property, in question, has already been booked vide UC file No. 95/B/UC/NGZ/19 dated 08.02.2019 under section 343/344 of DMC Act. Further, it is also submitted that a demolition / sealing action was fixed on 20.08.2019 in the jurisdiction of PS-Palam. The demolition action

has been taken in the presence of police force on the fixed date. During the demolition action a large number of ladies gathered at the flat, in question, to resist the demolition action but due to the timely intervention of police force, the demolition action could be continued. During demolition action RCC slab got demolished and reinforcement was also cut with the help of gas cutter and the portion made inhabitable. After taking demolition action, the property was re-sealed at one point. The property is lying completely sealed. "

4. Recommendations of the PGC

Sh. Naresh Kumar, Asstt. Engineer (B), Nazafgarh Zone, SDMC is advised to ensure that the property once sealed by the department is not put to use by tampering with the seal.

With the above directions the matter stands closed at the level of this Commission.

> (ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/08/

Dated:

Copy to:

- 1. Shri Ajay Agarwal, Deputy Commissioner, Nazafgarh Zone, SDMC, Main Zonal Office Building, Near Dhansa Bus Stand, Nazafgarh, New Delhi 110043
- Shri Naresh Kumar, AE (B), Nazafgarh Zone, SDMC, Main Zonal Building, Near Dhansa Stand, Nazafgarh, New Delhi – 110043