

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 30th Sept., 2019

Complainant : Sh. Gajender Singh,
Respondent : Deputy Commissioner (Karol Bagh
Zone), North DMC
Grievance No. : PGC/2013/MCD/1326/Reopen

1. Brief facts of the complaint

Shri Gajender Singh has filed a grievance petition before PGC on 29.08.2012 stating that there is a drain constructed by the MCD, in front of his house, but one Shri Shyam Narain Dubey R/o 4126-4127, Chowk Kaseru Walan, Pahar Ganj, Delhi has blocked the drain, keeping damaged goods etc. on it. There have been attempts to block the drain in the past also and the matter was reported to the Deputy Commissioner (SP Zone), North DMC. Even after complaint, the unauthorized blockage has not been removed despite the fact that on 1.2.2012, the area Sanitary Inspector had come to visit the site. Due to blockage of the drain, there is stagnation of water in front of the house of the complainant.

PGC had convened two hearings in the matter and on 05.02.2013 the matter was closed with the request to the DC concerned to instruct the field officials to ensure that there is no encroachment by any of the owner / occupier residing in the area and for this regular inspection and vigorous prosecution action should be ensured.

After a lapse of almost 06 years, the complainant Sh. Gajender Singh has again approached this Commission and requested for

removal of encroachment on drain and public land. On the request of the complainant the matter has been reopened and fixed for regular hearing.

2. Proceedings in the Public Grievances Commission

After reopening the case, the PGC has convened seven hearings in the matter so far and in the hearing held on 30.09.2019, the following are present:

Complainant : Absent

Respondent : Sh. Ashish Sharma, AE(M)/KBZ
Sh. Vinod Bhandari, JE/KBZ

3. Relevant facts emerging during the hearing

3.1 Sh. Ashish Sharma, AE (M), Karol Bagh Zone along with Sh. Vinod Bhandari, concerned JE/KBZ is present in the hearing and submitted a Status Report stating that

“the department had further taken demolition action on the C.C. pavement in front of Property No. 4126-27, Chowk Kesruwala, Pahar Ganj, Delhi and the department had removed/demolished the excess C.C. layer from the existing pavement. At present the C.C. pavement in the said lane is flushed with the existing manhole/gully grating. It is also submitted that no water gets stagnated in the said lane. No further action is warranted from the department in this regard.”

4. Recommendations of the PGC

As the required action to redress the grievance of the complainant has been taken by the concerned department, the case stands closed at the level of the Commission.

(ASHOK KUMAR)
CHAIRMAN

No.PGC/2013/MCD/1326/Reopen/

Dated :

Copy to:

1. Ms Akriti Sagar, Deputy Commissioner, Karol Bagh Zone, North DMC, Zonal Office, Anand Parvat, Near Khalsa College, New Delhi - 110005
2. Shri Ashish Sharma, Asstt. Engineer (M), Karol Bagh Zone, O/o Ex. Engineer (M)-II, Old Rajender Nagar, New Delhi – 110060
3. Sh. Gajender Singh