

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 16th Oct., 2019

Complainant : Sh. Jaspal,
Respondent : Deputy Commissioner
Shahdara South Zone,
Grievance No. : PGC/2019/MCD/66

1. Brief facts of the complaint

Sh. Jaspal has filed a grievance in PGC regarding non release of pensionary benefits after his superannuation on 31.10.2017. This complaint has been forwarded to this Commission by Section Officer, Ministry of Social Justice & Empowerment, Govt. of India.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 16.10.2019 and the following are present:

Complainant : Absent

Respondent : Sh. Sharad Chandan, AO

3. Relevant facts that emerged during the hearing

Sh. Sharad Chandan, AO, Shahdara South Zone, EDMC is present in the hearing and submitted a Status Report stating that “the payment of Leave Encashment i.e. Rs. 3,93,750/-, GPF i.e. Rs. 5,12,228/-, Gratuity i.e. Rs. 6,39,844/- and Commutation of Pension i.e. Rs. 7,37,460/- have been made to the complainant and the PPO No. has also been allotted and the pension is started.”

4. Recommendations of the PGC

As all the outstanding payments of terminal benefits of the complainant have been made to him, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/66/

Dated :

Copy to:

1. Ms Arti Sharma, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
2. Sh. Sunil Tripathi, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi - 110032
3. Sh. Jas Pal