

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 14.10.2019

Complainant : Shri N.K. Tripathi – Present.
Respondent : The Director,
Dte.of Education, GNCTD.
Through Shri Krishan Kumar, Principal
GBSSS, Alipur.
Sh. Devender, TGT
GBSSS, Alipur – Present.
Grievance No. : PGC/2019/A.II/Edn./05/

1. Brief facts of the complaint

1.1 Shri N.K. Tripathi has filed a grievance petition in the Public Grievances Commission, on 14.3.2019 aggrieved by non-payment of retirement benefits.

2. Facts emerged during the proceedings.

2.1 Shri Krishan Kumar, Principal of the GBSSS, Alipur filed an action taken report and the same is taken on record. It is stated that *“all payments regarding retirement benefits have been cleared by PAO-VII and the amount has been deposited in the account of the complainant through RTGS/e-payment as under:*

- i) *Pension started through Exist Claim ID 1610034587 dated 28.3.2019.*
- ii) *Leave Encashment paid through Bill No.74 dated 09.7.2019.*
- iii) *Insurance paid through Bill No.81 dated 11.7.2019.*
- iv) *Gratuity paid through Bill No.72 dated 19.6.2019.*
- v). *Remaining amount of Gratuity paid through Bill No.GRA 147 dated 10.10.2019 vide Tokan No.15980 DV No.15104 dated 11.10.2019.*

It is further stated that directions regarding release of remaining Gratuity amount has been complied and the same has already paid to the complainant and nothing is due.

2.2 The complainant present stated that he has not checked his bank account so far, hence, cannot confirm the status of the payment.

3. Directions :

3.1 In view of the submissions and action taken report filed by the Principal, Govt. Boys Sr.Sec.School, Alipur, Delhi, with regard to release of all the outstanding retiral benefits including remaining Gratuity amount, the case of the complainant stands disposed of in this Commission.

3.2 The complainant is advised to check the status of the payment from his bank and inform the Commission as well as the respondent department.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/Annx-II/Edn./05/

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy.Director of Education(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054
3. The Dy.Director of Education, District North West-A, Zone-X, Dte.of Education, GNCT of Delhi, BL-Block, Shalimar Bagh, Delhi.
4. The Principal, Govt. Boys Sr.Secondary School (ID No.1310014), Alipur, Delhi-110036.
5. Shri N.K. Tripathi.