

PUBLIC GRIEVANCES COMMISSION

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2

Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Date of hearing: 18.11.2019

Complainant : Sh. Nitin Kumar - Absent
Respondent : The Principal Secretary (Power)
Govt. NCT of Delhi
: Sh. Debashish Shaily, CO, BRPL - Present
Grievance No. : PGC/2019/Power/16
Grievance date : 11.10.2019

1 Brief facts of the complaint

- 1.1 Sh. Nitin Kumar has filed a grievance petition before Public Grievances Commission on 11.10.2019 regarding not providing of electricity connection at address B1,Khasra No. 610, Devli Village, New Delhi.

2. Facts emerged during the proceedings.

- 2.1 The grievance filed by Sh. Nitin Kumar reveals that he had purchased a flat from builder in Devli Village in July 2018. At the time of purchase builder said that he will provide electricity free until and unless we will get our own electricity connection but after more than one year still he had not provided the NOC. He has applied for the new connection but it got rejected as the building was booked in MCD and electricity department did not provide the electricity connection. He had spoke with BSES they said that shop is made there in ground floor. So they will not provide. In the registry it is clearly mention that builder will provide the NOC but he did not provide yet. He had taken one connection and distributed that connection to whole building. The whole people of building talked to builder many time but he did not respond.
- 2.2 Shri Debashees Shaily, CO from BRPL is present in the hearing today and filed an ATR stating therein that:-

"The consumer applied for the new connection vide order nos. 8003581257 at address B1 Khasra No. 610, Devli Village, New Delhi on 15.10.2018. The applied new connection was rejected on account of Building Height more than 17.5 meters with stilled parking. A copy of rejection letter is attached herewith for your ready reference.

The site was visited and found that the height of the building approx. 63.10 (19.20 meter) feet from ground level. It was found that the height of the building is more than 15 meters. As per the DERC guidelines the connection can be granted till the 17.5 meters but when the ground floor area should be parking area. In this premise the ground floor is not parking area.

After that the joint site visit was done by Sh. Vineet Chauhan (Technical Feasibility Engineer), along with Smt. Khushboo W/o Sh. Niteen Kumar and Sh. Yaqoob Masih (neighbor). So the building height is found approx. 19.20 meter.

The site visit report with duly signed by the wife of the consumer and neighbor is attached herewith for your concern. So the complainant is advised to complete necessary commercial formalities for the grant of desired new connections."

2.3 The complainant is not present in the today's hearing. The height of the building is more than 17.5 meter with stilt parking. As per DERC guidelines new electric connection cannot be given to the building which has height more than 17.5 meter with stilt parking. As per report of the BRPL the height of the building is 19.20 meter.

3. Directions:-

3.1 As per the ATR provided by the BRPL department the new electric connection cannot be provided to the complainant as per DERC guidelines. The Commission has decided to dispose of the case.

(Sanjey Puri)

Member PGC

Copy to:

1. The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head Customer Care, BSES Rajdhani Power Limited, BSES Bhawan, C-Block Ist Floor, Nehru Place, New Delhi-110 019.
3. Sh. Nitin Kumar