

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.11.2019

Complainant : Shri Ramesh Chander Dua.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,

Grievance No. : PGC/2019/A.II/Edn./13

1. Brief facts of the complaint

1.1 Shri Ramesh Chander Dua has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of enhanced Gratuity, revision of pension and arrears of pay for the extended period of service from 1.1.2010 to 13.12.2011 despite personal visits to School and Pay & Accounts Office. He requested for Commission's intervention for direction to the respondent department for taking needful action at the earliest.

2. Relevant facts emerging during the hearing

2.1 None present on behalf of the respondent department. However, a letter dated 16.11.2019 has been received through e-mail from HOS, Govt. Boys Sr.Sec.School, Sarai Rohilla stating that all the grievances regarding MACP of the complainant have been resolved. It is further requested to close the case as no grievance is pending.

2.2 The complainant is not present. However, a letter dated 14.11.2019 has been received in PGC on 15.11.2019 from Shri Ramesh Chander Dua, the complainant, stating therein that all his grievances regarding MACP have been

solved. Further, pending arrears of re-employment period from 01.01.2010 to 13.12.2011 has been received by him on 13.11.2019.

The complainant has expressed his satisfaction over action taken by the respondent department and also thanked the Commission for help and cooperation in resolving his grievances expeditiously. Furthermore, he has requested to close the case in PGC.

3. Directions of the PGC

3.1 In view of the communication received from the complainant that all his grievances have been resolved by the respondent department, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2019/A.II/Edn./13

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Spl.Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy.Director of Education, District North, GNCT of Delhi, SV Lucknow Road, Timarpur, New Delhi.
4. The Principal/HOS, Govt.Boys Sr.Sec.School, Sarai Rohilla, Delhi-110035.
5. Sh. Ramesh Chander Dua.