

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Date of hearing: 26.11.2019

Complainant : Sh. Harsh Birhman - Present

Respondent : The Chief electoral Officer
Old St. Stephen Building
Kashmere Gate, Delhi
through
Sh. R.P.Meena, AERO- Present

Grievance No. : PGC/2019/Election/04

Grievance date : 16.10.2019

1 Brief facts of the complaint

- 1.1 Sh. harsh Birhman has filed a grievance petition before Public Grievances Commission on 16.10.2.2019 regarding applied online for change of address in voter card.

2. Facts emerged during the proceedings.

- 2.1 Sh. Harsh Birhman has applied on line for change of address in his voter card in January 2019. When he collected his card he noticed that his address has been printed incorrectly. He immediately informed the officials at Matiala election office. They told him to fill form "correction of entries". He submitted form -8 as suggested by the official on 19th April 2019. When he gone to collect the voter card they informed me that you have filled wrong form and he has to apply again in form -8A. He applied in form 8A on 26.6.2019adn form was approved on 11.7.2019 as per online status. When he gone to collect the voter card they informed that your card was not approved due to some technical problem. He has submitted all the documents required for address change. Even after applying online he has visited voter centre at Matiala 25 times in last few months.
- 2.2 Sh. R.P. Meena, AERO AC-34 Matiala office o the AERO present and submitted an ATR stating therein that "the application of Sh. Hars Birhman had been approved but was not updated due to a message was being displayed i.e. 'multiple operations not allowed in same revision'. After SSR 2020 started his application was again considered and has been approved by this office for updation of address. Now the specification (signature of ERO) on voter I card on the back side is not showing due to technical error. In this regard an email has already been sent to CEO IT branch to resolve the issue at the earliest and after issue resolved the updated voter I card shall be sent to the applicant."

3. **Directions**

- 3.1 The Commission advises Sh. R. P. Meena, AERO AC-34, Matiala to make the necessary correction on the voter I card of the complainant within 15 days of issue of this order and send the correct voter I card to the complainant with a copy marked to this commission for information.
- 3.2 With the above directions, the Commission has decided to close the case.

(SANJEY PURI)
MEMBER PGC

Copy to:

- 1** The Chief Electoral Officer, GNCT of Delhi Old St. Stephen Building Kashmere Gate, Delhi-110 006.
- 2** The AERO, AC-34, Matiala, MCD Baratghar, Kakrola Housing Complex, Old Palam Road, New Delhi-110 078.
- 3** Sh. Harsh Bihman