

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 2nd Dec., 2019

Complainant : Sh. Raj Kumar

Respondent : Deputy Commissioner
(Civil Lines Zone), North DMC

Grievance No. : PGC/2019/MCD/80

1. Brief facts of the complaint

Sh. Raj Kumar has filed a grievance in PGC regarding release of retirement benefits i.e. Commutation of Pension, Gratuity, GPF and others by DEMS, Civil Lines Zone, Ward-62, Rampura, North Delhi Municipal Corporation.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 02.12.2019, the following are present:

Complainant : Present

Respondent : Sh. Surendar Singh, ASI (DEMS),
Civil Line Zone

Sh. Rajesh Kumar,
GPF Section, DEMS, Civil Line Zone

3. Relevant facts that emerged during the hearing

3.1 Sh. Surendar Singh, ASI (DEMS), Civil Line Zone, North DMC is present in the hearing and submitted a Status Report stating that Sh. Raj Kumar, Safai Karamchari retired from govt. service on 31.05.2017. The status of terminal benefits, which are paid to him, is as under:-

Leave Encashment	Rs. 3,67,120/-
Commutation	Rs. 6,94,196/-
Gratuity	Rs.6,05,748/-
GPF Amount	Rs. 2,60,183/-
GIS Amount	Rs. 8943/-
Balance Pension Arrear	Rs.1,44,000/-
Total	Rs.20,80,190/-

3.2 The complainant present in the hearing informed that he has received all the payments.

4. Recommendations of the PGC

As all the payments of the terminal benefits have been paid to the complainant, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2018/MCD/80/

Dated:

Copy to:

1. Deputy Commissioner (Civil Lines Zone), North DMC, 16, Rajpur Road, Civil Lines, Delhi – 110054.
2. Sh. Raj Kumar