

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 11th Dec., 2019

Complainant : Sh. Nitesh Kumar,
Respondent : Pr. Secretary (PWD),
Delhi Secretariat, I.P. Estate
Grievance No. : PGC/2019/PWD/01

1. Brief facts of the complaint

Sh. Nitesh Kumar had filed a grievance in PGC on 11/10/2019 regarding not giving physical possession of allotted quarter since more than 23 months of allotment and approached the Hon'ble Commission for resolving the grievance.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and on 11.12.2019, the following are present:

Complainant : Present
Respondent : Sh. Subhash Chander,
J.E (Gulabi Bagh), PWD
Ms. Rita Kashyap,
S.O. (Allotment), PWD

3. Relevant facts that emerged during the hearing

3.1 Ms. Rita Kashyap, S.O. (Allotment), PWD is present in the hearing and furnished a letter addressed by Dy. Secretary (Allotment), PWD dated 04.12.2019 to Dy. Secretary (Administration), PWD requesting to take further appropriate and

necessary action as directed in the PGC order dated 18.11.2019 as per extant rules of the PWD.”

He further informed that out of the 90 not habitable quarters almost 40 have been repaired and the remaining will be repaired in due course of time as per the availability of budget.

3.2 The quarter was allotted to the complainant but he refused to accept the quarter, citing its location being on first floor. Since he has refused to accept the quarter, as per rules of the department he is de-barred for bidding of quarter for a period of three months.

4. Directions of the PGC

4.1 The complainant is directed to apply afresh for the quarter as per his eligibility so that the department may consider his application on merits.

4.2 Ex. Engineer. North Maintenance Building, Public Works Department is advised to take up the matter of repair of quarters with the PWD, Head Quarter for release of budget and get the repair work/renovation work done in a time bound manner so that the quarters which are not in habitable condition are allotted to the Govt. servants who are in need of the quarters. This will also generate revenue for the Government.

With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/PWD/01/

Dated:

Copy to:

1. Ex. Engineer, North Maintenance Building, Public Works Department, Western Yamuna Bank, ring Road, Opp. ISBT, Kashmere Gate, Delhi – 110006

2. Sh. Nitesh Kumar