

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 17th Dec., 2019

Complainant : Sh. Ravi Kant,
Respondent : Deputy Commissioner
Civil Lines Zone, North DMC
Grievance No. : PGC/2019/MCD/47

1. Brief facts of the complaint

Sh. Ravi Kant has filed a grievance in PGC against Sh. Surender Mehto, R/o Property bearing No. A-3, Christian Colony, Delhi – 110007 for unauthorized construction and extended balcony on Govt. land.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter so far and in the hearing held on 17.12.2019, the following are present :

Complainant : Present
Respondent : Sh. Raghubir Singh, S.I
Sh. Anil Kumar, ASI
Civil Lines Zone

3. Relevant facts that emerged during the hearing

3.1 Neither anyone is present from the Licensing Department nor any status report has been submitted. This has been viewed adversely by the Commission.

3.2 Sh. Raghubir Singh, SI, Civil Lines Zone, North DMC is present in the hearing and informed that he has received the communication of the Commission only half an hour before and

hence could not file report He has assured to look into the complaint, and take necessary action in the matter.

He further informed that the action for removal of temporary encroachment will be taken care of by the Licensing Department.

4. Recommendations of the PGC

4.1 Ms Kamlawati, Asstt. Commissioner, Civil Lines Zone is advised to take note of para 3 above and direct the concerned officers of Licensing as well as DEMS Department to take further necessary action in the matter in a time bound manner.

4.2 Sh. Pankaj Kumar, Deputy Commissioner, Civil Lines Zone is advised to ensure that necessary action in the matter is taken by the concerned officers.

4.3 With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/47/

Dated:

Copy to:

1. Sh. Pankaj Kumar, Deputy Commissioner, C.L. Zone, North DMC, Zonal Office Building, 16, Rajpur Road, Delhi - 110054
2. Ms Kamlawati, Asstt. Commissioner, Civil Lines Zone, North DMC, Zonal Office Building, 3rd floor, 16, Rajpur Road, Delhi - 110054
3. Sh. Ravi Kant