

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.1997**

Date of hearing: 07.11.2019

Complainant : Smt. Kamlesh Devi.
Shri Deepak S/o of the complainant – Present.

Respondent : District Magistrate (North-West),
Revenue Department, GNCTD
Through Sh.Kuldeep, UDC,
DC Office - Present.

Grievance No. : PGC/2018/A.II/Rev./16

1. Brief facts of the case

1.1 Smt. Kamlesh Devi has filed a grievance petition before this Commission on 26.11.2018 stating that her husband, Shri Manoj Kumar, Peon in G.A. Branch, DC Office (North-West), Kanjhawala, GNCTD, had expired on 01.11.2017. She has not received any family pension including Gratuity, GPF and other retirement benefits despite submissions of relevant documents in March, 2018. She visited the Office of D.M. (North-West) as well as SDM Office but so far there has been no action for release of family pension and other retirement benefits.

2. Facts emerged during the proceedings.

2.1 Shri Kuldeep, UDC, present on behalf of Shri Gaurav Yadav, Sub-Divisional Magistrate(HQ), District North-West, filed a report which has been taken on record. It has been informed that the sanction of payment of Leave Encashment & GIS has already been issued. Now, the payment will be released shortly through Pay & Accounts Office-07 through RTGS. Copy of the Sanction Orders dated 5.11.2019 in respect of Leave Encashment amounting to Rs.2,91,060/- and Rs.52,696/- towards Group Insurance Scheme has been filed with the status report.

2.2 Shri Deepak, son of the complainant, present stated in writing that all the pensionary benefits have been received and nothing is pending. He requested to close the case in the Commission.

3. **Directions:**

3.1 Shri Gaurav Yadav, Sub-Divisional Magistrate(HQ), District North-West to ensure that payment of Leave Encashment and Group Insurance are released to the widow (complainant) early.

3.2 The Pay & Accounts Officer No.VII, GNCT of Delhi, to confirm the release of payment of Leave Encashment & Group Insurance to complainant. A compliance report be sent to the Commission.

3.3 The complainant is also advised to get in touch with the Department and inform the Commission as soon as payment of Leave Encashment & Group Insurance is received by her.

3.4 With the above observations, the case of the complainant stands disposed of in the Commission.

(SUDHIR YADAV)
MEMBER(PGC)

No.PGC/2018/A.II/Rev./16

Dated:

Copy to:

1. Shri Sandeep Misra, District Magistrate (North-West), Revenue Department, Govt. of NCT of Delhi, Kanjhawala, Delhi-110081.
2. Sh. Gaurav Yadav, SDM(HQ), Office of Dy.Commissioner, Distt. North-West, Kanjhawala, Delhi-110081.
3. The Pay & Accounts Officer, PAO No.VII, GNCT of Delhi. Peeragarhi Bus Depot, Delhi.
4. Smt. Kamlesh Devi.