

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 14.01.2020

Complainant : Sh. M.R. Mehmi – Present.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD,
Shri Abdul Rahim,
Z.E. IV (SW)-II. – Present.
Grievance No. : PGC/2019/A.II/DJB/41

1. Brief facts of the case

1.1 Shri M.R.Mehmi, complainant has filed a grievance petition before this Commission on 01.10.2019, aggrieved by continuous supply of dirty water with foul smell. He has requested for Commission's intervention for direction to the Delhi Jal Board to take needful action in the matter.

2. Facts emerged during the proceedings.

2.1 Shri Abdul Rahim, ZE-IV (SW)-II, DJB filed a status report and the same has been taken on record. It is stated that *"Work of improvement of water in Om Vihar Extn has already been completed. The quality of water in major portion of Om Vihar Extn. is good after rectification work. However, another rectification work is in progress to improve further quality of water."*

2.2 The complainant present confirmed that the work of improvement of water has been completed. He expressed satisfaction over action taken by the respondent department and requested to close the case in the Commission.

3. Directions :

3.1 In view of the action taken by the Superintending Engineer(SW), Delhi Jal Board, in resolving the grievance of the complainant which has also been confirmed by the complainant, the case stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/41

Dated:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Sh. S.K. Dahiya, Executive Engineer (SW)-II, Delhi Jal Board, Govt.of NCT of Delhi, Near Dwarka W.T.P., Dwarka, New Delhi-110075. E mail: eeswii@gmail.com
3. Shri M.R. Mehmi.