

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 14.01.2020

Complainant : Sh. Yash Pal Rawat.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD,
Through Sh. Himanshu Aggarwal,
E.e.(NW)I.

Grievance No. : PGC/2019/A.II/DJB/39

1. Brief facts of the case

1.1 Shri Yash Pal Rawat, complainant has filed a grievance petition before this Commission on 19.9.2019, aggrieved by irregular supply of water for the last two weeks and non-supply of water through tanker on 01.7.2019 and 08.7.2019 in 233, Pratap Vihar, Part-2, Kirari, Delhi-86. He has requested for Commission's intervention for direction to the Delhi Jal Board to take needful action to provide regular supply of water through tankers.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed by Executive Engineer(NW)-I stating that *"As per earlier schedule, the tanker was being sent weekly on every Monday, but due to rescheduling the day of deployment of tanker was changed. Now, as per convenience of the complainant, the tanker has been fixed for Monday every week which has been confirmed from the complainant also."*

2.2 The complainant is not present.

3. Directions :

3.1 In view of the action taken by the Executive Engineer(NW)-I, Delhi Jal Board, in resolving the grievance of the complainant, the case stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/39

Dated:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. The Director (F&A)/Nodal Officer(PGC), Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri Yashpal Rawat.