

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97

Date of hearing: 20.1.2020

Complainant : Sh. Yashpal Rawat – Not present

Respondent : The Principal Secretary (Power)

Govt. NCT of Delhi

through

Sh. Rajan Kumar, Asstt. Manager TPDDL

Present

Grievance No. : PGC/2019/Power/15

Grievance date : 20.09.2019

1 Brief facts of the complaint

1.1 Sh. Yashpal Rawat has filed a grievance petition before Public Grievances Commission on 20.09.2019 aggrieved by non installation of new Electric meter.

2. Facts emerged during the proceedings.

2.1 Sh. Yashpal Rawat in his grievance application stated that he had applied for installation of new electric connection at his residence on 16.6.2014 but electric meter is not installed till date.

2.2 Sh. Rajan Kumar, Asstt. Manager TPDDL is present in the hearing today and submitted an ATR stating therein that *“we would like to inform the Hon’ble PGC that new connection has not been applied afresh by the complainant, Sh. Yashpal Rawat yet as per our records.*

Our concerned official has been trying to contact the complainant on phone intermittently on his mobile no. 9868654996 as mentioned in the Hon’ble Commission’s order dt. 4.10.2019 but he could not be contacted.

2.3 The Commission observes that complainant has not applied for new connection yet despite directions given to him in the last date of hearing. DISCOM, principally is not able to provide the new connection if he will not apply for the same.

The Commission further observes that complainant has not attended any of the hearing held in the Commission. The complainant was advised in the last date of hearing to remain present on the next date of hearing i.e. 20.1.2020 otherwise his case will be disposed

off. The Complainant is not present in today's hearing despite direction given by the Commission in the last date of hearing but he could not present in today's hearing. It seems that he is not interested to pursue his case in the Commission.

3. **Directions:-**

- 3.1 The complainant was advised in the last date of hearing to remain present personally but he failed to do so . It seems that he is not interested to follow up his case.

The Commission has decided to dispose of his case .

(Sanjey Puri)

Member PGC

Copy to:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Mr. C.M.Middha, Head of Group, PA & LS, TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
3. Sh. Yashpal Rawat