

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 27th Jan., 2020

Complainant : Ms Pooja, d/o Sh. Suresh

Respondent : Deputy Commissioner
(Civil Lines Zone),
North DMC

Grievance No. : PGC/2019/MCD/97

1. Brief facts of the complaint

Ms Pooja, d/o Sh. Suresh, B-18, MCD Colony, Samaipur, Delhi - 110042 has filed a grievance in PGC on 30.10.2019 regarding encroachment on street by her neighbor and threats to the life of the complainant by the party complained against.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 27.01.2020, the following are present:

Complainant : Present

Respondent : Sh. Manoj Gupta, A.E. (B), CLZ
Sh. Yogender Sharma, E.E. (M)-II, CLZ
Sh. Sanjeev Kumar, A.E. (M)-II, CLZ

3. Relevant facts emerging during the hearing

3.1 Sh. Manoj Gupta, A.E. (B), Sh. Yogender Sharma, E.E. (M)-II and Sh. Sanjeev Kumar, A.E. (M)-II, Civil Lines Zone are present in the hearing and submitted a Status Report stating that

“The office of Ex. Engineer (Bldg.), Civil Lines Zone along with officials of Maintenance Division, Civil Lines Zone have taken demolition/removal of encroachment action on 10.01.2020. During the action, the pillars and Iron Gate erected in the gali were removed. Photographs of the same are attached. Further, a letter has been sent to the SHO/Samaypur Badli and Ex.Eng. (M)-II, Civil Lines Zone/North

DMC for keeping strict vigil so that the encroachment will not come again. Moreover, it is submitted that at present, there is no construction activity going on in the said property.”

3.2 The specific encroachment i.e. pillars and Iron Gate erected in the gali has been removed through a joint action of Building and Maintenance Department.

The complainant present in the hearing is satisfied with the action taken by the department but has requested for removal of Iron Gate lying abandoned in the Gali .

4. Recommendations of the PGC

4.1 Sh. Yogender Kumar, Ex. Engineer (M)-II, Civil Lines Zone is advised to take note of para 3.2 above, remove the gate from the street so that the same is not installed again on the municipal land by the party complained against giving rise to the complaint again. The party complained against should also be warned not to install the gate again.

4.2 SHO, P.S. Sameypur Badli may advise the counter complainant not to encroach upon the municipal land and also not threaten the complainant.

With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/46/

Dated :

To:

1. Sh. Yogender Kumar, Ex. Engineer (M)-II, Civil Lines Zone, North DMC, 16, Rajpur Road, Delhi – 110054
2. Sh. Manoj Gupta, Asstt. Engineer (B), Civil Lines Zone, North DMC, 16, Rajpur Road, Delhi – 110054
3. SHO, P.S. Sameypur Badli, Delhi - 110042

Copy for information to :

Ms Pooja, D/o Sh. Suresh