

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.01.2020

Complainant : Smt. Uma Shashi Rustogi.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Through Ms. Daya Rani,
Vice-Principal, B.N. Rastogi Girls
Sr.Sec.School, Bhagirath Place, N.Delhi.
Sh. Kedar Nath, Dealing Assistant,
Zone-VIII Distt.North - Present.

Grievance No. : PGC/2019/A.II/Edn./32

1. Brief facts of the complaint

1.1 Smt. Uma Shashi Rustogi has filed a grievance petition before Public Grievances Commission, aggrieved by non-revision of her pension on the basis of Pay Matrix prescribed/recommended by 7th CPC. She has requested for Commission's intervention for direction to the Directorate of Education, GNCT of Delhi, for taking needful action promptly.

2. Relevant facts emerging during the hearing

2.1 An action taken report has been filed on behalf of Dy.Director of Education, District North, Dte.of Education, GNCT of Delhi stating therein that the revision of pension of pre-2016 in respect of Smt. Uma Shashi Rustogi, Retd. Principal, B.N. Rastogi Girls Sr.Sec.School Bhagirath Place, Delhi has been finalized vide No.668319601165A3 dated 06/11/2019.

Copy of the Pension Payment Order(PPO) in this regard has also been enclosed with the report.

2.2 A letter through e-mail dated January 15, 2020, has been received from Smt. Uma Shashi Rustogi, the complainant, stating therein that her pension has been revised effective 01.01.2016 and she has also received

arrears for the period 01.01.2016 to 31.12.2019. She has thanked the Commission for redressal of her grievances.

3. Directions:

3.1 In view of the fact that the complainant's grievances has been resolved to her satisfaction by the respondent department, which has been confirmed by her, the case stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2019/A.II/Edn./32

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education, District North, Dte. of Education, GNCT of Delhi, Lucknow Road, Delhi.
3. Smt. Uma Shashi Rustogi.

