

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**E mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 28.01.2020

Complainant : Sh.Jagdish Lal.  
Respondent : The Director,  
Dte.of Education, GNCTD.  
Through Sh. Gautam Kumar,  
AAO, PAO-19, GNCTD – Present.  
Grievance No. : PGC/2019/Annx-II/Edn./22

**1. Brief facts of the complaint**

1. Shri Jagdish Lal has filed a grievance petition before Public Grievances Commission, aggrieved by non-revision of pension (PPO No.690939801243) by the Pay & Accounts Office No.19, GNCT of Delhi. It is stated that duly filled proforma of revised pay along with required documents numbering 12 attested by Head of School were submitted to Pay & Accounts Office-19, GNCTD on 03.5.2019 followed by reminder dated 20.9.2019 for taking necessary action. He has requested for Commission's intervention for direction to Pay & Accounts Office No.19, GNCTD for doing the needful.

**2. Facts emerged during the proceedings.**

2.1 Shri Gautam Kumar, AAO, filed an action taken report on behalf of Sh. Vijay Nagpal, Pay & Accounts Officer No.XIX, GNCT of Delhi filed a report stating that "After scrutinizing the case, PAO has issued the revised Pension Authority of Pre-2016 pensioners/family pensioners on 05/12/2019.

2.2 The complainant is not present. He was also not present on the last date of hearing.

**3. Directions :**

3.1 In view of the action taken by the Pay & Accounts Officer, Pay & Accounts Office No.XIX, GNCT of Delhi, who has issued the revised pension authority of Pre-2016 pensioners/family pensioners on 05/12/2019, the case of the complainant stands disposed in the Commission.

( MRS. MADHU SHARAN )  
MEMBER (PGC)

**Copy to :-**

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Pay & Accounts Officer, Pay & Accounts Office No.19, GNCT of Delhi, DFS Building Prasad Nagar, New Delhi-110018.
3. The Vice-Principal/HOS, Govt.Boys Sr.Sec.School No.1 (ID No.1515010, Punjabi Bagh, Delhi-110026.
4. Sh.Jagdish Lal.

