

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, VikasBhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 17th Feb., 2020

Complainant : Sh. Shri Ram,
Respondent : Director (Ayush),
Ayush Department
East DMC
Grievance No. : PGC/2019/MCD/106

1. Brief facts of the complaint

Sh. Shri Ram has filed a grievance in PGC against Ayush Department, East DMC for non granting of 2nd ACP from 19.01.2007 by the department.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 17.02.2020, the following are present:

Complainant : Present
Respondent : Dr. Yogesh Kumar,
Nodal Officer (Grievance),
Sh. Anil Kumar,
Sr. Secretarial Assistant
AYUSH Department, EDMC

3. Relevant facts emerging during the hearing

3.1 Dr. Yogesh Kumar, Nodal Officer, Grievance, AYUSH Department, EDMC is present in the hearing and submitted an Action Taken Report stating that

“On last hearing PGC advised department to examine whether there are other similar cases as that of the complainant and if so, his case may be considered at par with those cases.

On examining the records, department found one case of Mr. Tejpal Singh (retired compounder) similar to Sh. Sriram and it was found that Mr. Tejpal Singh was given 2nd ACP on 19.01.2007 and Sh. Sriram was given MACP from 01.09.2008.

Then department re-examined both the cases through Finance department and it was observed that the benefits extended to Sh. Sriram are in accordance with the provisions contained in the issued OM pertaining to ACP/MACP and the benefit of 2nd ACP given to Mr. Tejpal Singh is in wrong order.

So, in view of this the case of Mr. Tejpal Singh shall be regulated at par with Sh. Sriram and department has initiated the action for OPR/correction in this regard.

Hence, department has re-submitted that applicant has already availed all the financial upgradation and nothing is due in accordance to the provisions contained in the issued OM pertaining to ACP/MACP..”

3.2 The complainant present in the hearing again submitted list of officials who have been accorded the benefit of 2nd MACP. The same may be examined by the department.

3.3 The department has informed that they have initiated action for regulating the benefits of Sh. Tejpal Singh at par with Sh. Shri Ram. In addition to the proceedings which department is contemplating for wrong fixation of 2nd ACP of Sh. Tejpal Singh, the department may also take necessary action to fix the responsibility and take necessary action against the concerned officials for causing financial loss to the government.

4. Recommendations of the PGC

Director, AYUSH, EDMC is advised to take note of para 3.2 & 3.3 above and take further necessary action in the matter as per rules.

A copy of the orders, submitted by the complainant, mentioned at para 3.2 above is enclosed with this order.

With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/49/

Dated:

To

The Director, Ayush, East Delhi Municipal Corporation, 419,
Udyog Sadan, Patparganj Industrial Area, Delhi – 110092

Copy for information to :

Sh. Shri Ram