

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Grievance No.PGC/2020/A.II/Power/01

Date of hearing: 18.2.2020

Complainant : Shri Amar Nath Aggarwal – Present.

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Shri Rajan Kumar,
A.M. TPDDL - Present.

1

Brief facts of the case.

1.1 Shri Amar Nath Aggarwal has filed a grievance in PGC with regard to excess amount Rs. 990/- raised vide invoice no. 130010445755 dt. 23.11.2019, by Power department .

1.2 The complainant is present.

2. Facts emerged during the proceedings

2.1 Shri Rajan Kumar, Asstt. Manager, representing TPDDL is present and has filed an Action Taken Report and the same is taken on record. It is stated in the report that *"the bill was well examined and it is found that raising the bill amount Rs. 990/- and levying of fixed charges in the bills raised during July 2018 to October 2019 are as per Power Purchase Adjustment Cost rate revision effected recently as per DERC's Regulations and relevant tariff order and the existing DERC's tariff schedule.*

The details of both the issues raised in the complaint are presented as below:-

i) *Adjustment charges of Rs. 994.19 were posted in the bill no. 13001045755 dt. 23.11.2019 on account of PPAC rate revision.*

ii) *Under load violation drive, load was enhanced from 2 KW to 3 KW on 1.7.2018 on the basis of MDI 0.8120 KW dt. 26.8.2017, 4.1.160 KW dt. 26.9.2017,*

4.160 KW dt. 28.10.2017 and 4.160 KW dt. 29.11.2017. Hence FC (Fixed charges) are charged according to the load 3 KW."

2.2 The Commission observes that this amount is raised/demanded as per DERC's Regulations and tariff schedule.

2.3 Since this raise amount is charged as per rules and the same is well explained to the complainant so he showed his satisfaction.

3. Directions

3.1 The HOG (PA&LS) TPDDL has resolved the grievances of the complainant and now the complainant has no grievance with the TPDDL deptt., hence the matter is disposed of in the Commission.

(SANJEY PURI)
MEMBER(PGC)

No.PGC/2020/A.II/Power/01

Dated:

Copy to:

- 1 The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2 Sh. C.M.Middha, Head of Group, (PA & LS), TPDDL, CenCare Building, Opp. C-Block, Lawrence Road, Keshav Puram, New Delhi.
3. Sh. Amar Nath Aggarwal