

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.02.2020

Complainant : Shri Gaurav Singh - Absent

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Shri Rajan Kumar, A.M,
TPDDL - Present

1. Brief facts of the case

- 1.1 Shri Gaurav Singh has filed a grievance in PGC with regards to installation of new electric meter at his premises.

2. Facts emerged during the proceedings

2.1 Sh. Gaurav Singh has filed a grievance regarding installation of electric meter at his premises No. C-73, Street No.16, Khasra No. 255, Shastri Park Extn, Phool Bagh Road, Narela, Delhi. He stated that he has followed the rules and regulations and submitted all required documents for the same. The request number is 2021788263 and 60025696224 respectively. He has also deposited Rs. 10,040/- on 2.10.2019 to the department but till date new electric meter has not been installed.

Sh. Rajan Kumar, Asstt. Manager, TPDDL is present on behalf of the department and has submitted an ATR stating therein that "the TPDDL has released the new electric connection on priority basis at the premises of the complainant, TPDDL put in all the effort for augmentation of network and released the new connection at the applied premises on 29.01.2020"

3. Directions

3.1 The HoG (PA&LS) TPDDL has informed the Commission that the electric meter of the complainant has been installed and his grievances has been resolved. Now he has no grievance with the PGC.

3.2 The Commission has decided to dispose of the case.

**(SUDHIR YADAV)
MEMBER(PGC)**

No.PGC/2019/A.II/Power/23

Dated:

Copy to:

- 1 The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2 Ms. C.M.Middha, AGM Head of Group, PA & LS TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
- 3 Shri Gaurav Singh