

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 03.03.2020

Complainant : Sh. Harpal Singh Mann – Present.

Respondent : The Director,  
Directorate of Education,  
Govt. of NCT of Delhi.  
Through Sh. Madan Singh,  
Sr. Asstt., Ramjas Girls  
Sr.Sec.School – Present.

Grievance No. : PGC/2018/A.II/Edn./32

**1. Brief facts of the complaint**

1.1 Shri Harpal Singh Mann has filed a grievance petition before Public Grievances Commission, aggrieved by non-grant of financial upgradation under ACP-I and ACP-II by the Directorate of Education, GNCTD. He has requested for Commission's intervention for direction to the Education Department for taking needful action.

**2. Relevant facts emerging during the hearing**

2.1 An action taken report has been filed on behalf of the Principal, Ramjas Girls SS School stating therein that a sum of Rs.2,22,815/- has been paid on 03/02/2020 vide Cheque No.595534 dated 25.01.2020 regarding full and final arrears of ACP-I/II in respect of Sh. Harpal Singh Mann, Retired Librarian.

2.2 The complainant present states that he has received all financial benefits from the School Authorities and has no further grievance to pursue with the School Authorities/respondent department. He thanked the Commission and the respondent department for releasing his outstanding dues and prompt redressal of his grievances

**3. Directions of the PGC**

3.1 In view of the fact that due action taken by the School Authorities and the respondent department in resolving the grievances of the Complainant by releasing all his outstanding dues which has been confirmed by the complainant himself, the case stands disposed in this Commission.

( MRS. MADHU SHARAN)  
MEMBER

No. PGC/2018/A.II/Edn./32

Dated:

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Addl. Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. The Dy. Director of Education, Zone-27, GNCT of Delhi, District Central/New Delhi, Plot No.5, Jhandewalan, New Delhi-110005.
4. Ms. Sushma Shiromani, Principal, Ramjas Girls Sr.Sec.School (ID No.2127099), Darya Ganj, New Delhi-110002.
5. The Pay & Accounts Office No.15, GNCTD, LNJP Hospital Complex, MRD Block, New Delhi.
6. Shri Harpal Singh Mann.